

**Thursday, October 25, 2018  
12:00 – 1:15 PM**

**Workshop 17**

**Catch a Plane, Ride the Rail, Hop a Subway or Roll the Dice:  
Unusual Provisions in Retail and Food Leases in Non-Traditional Locations**

Presented to

**2018 U.S. Shopping Center Law Conference  
JW Marriott Orlando Grande Lakes  
Orlando, FL  
October 24-27, 2018**

by:

**Richard Heller, Esq.**  
Attorney  
Legal Sea Foods, LLC  
One Seafood Way  
Boston, Massachusetts 02210  
[rheller@legalseafoods.com](mailto:rheller@legalseafoods.com)

**Arnold L. Mayersohn, Jr., Esq.**  
Founder and Principal  
Mayersohn Consulting, LLC  
3 Spoede Acres  
St. Louis, Missouri 63141  
[amayersohn33@outlook.com](mailto:amayersohn33@outlook.com)

**Lisa C. Rolnick**  
Senior Corporate Counsel  
Unibail-Rodamco-Westfield  
2730 University Boulevard, Suite 900  
Wheaton, Maryland 20902  
[lrolnick@urw.com](mailto:lrolnick@urw.com)

## I. AIRPORT CONCESSION LEASING

### A. Applicable Parties

1. *Prime Landlord* – in an airport, the Prime Landlord is typically a governmental (or quasi-governmental authority) or airline. The Prime Landlord leases bulk concession space to the Developer/Landlord through a Ground/Prime Lease. The Landlord then subleases individual spaces to the concessionaires through a sublease.
2. *Landlord* – the Landlord is either a Consortium, Developer or Fee Manager engaged by the Prime Landlord.
3. *Subtenants* – Concessionaires (or Tenants) – entities which actually operate the retail, food & beverage and service concessions in airports.

### B. Structure of a Contract

1. *Fee Manager* – Fee Managers are hired to negotiate leases on behalf of the landlord-client. They are not named “landlord” on subleases, but instead act as agent to the Landlord. They have no interest in the premises, thus they have little to no investment risk. Their primary duties include collecting rent and managing security deposits and insurance certificates (in the name of their client). Fee Managers are typically engaged through short-term contracts.
2. *Developer* – a Developer typically leases the entire “concession” premises from the Prime Landlord. They are named “landlord” on all subleases, and are the beneficiaries of subtenants’ security deposits (unless negotiated otherwise). Developers carry more investment risk, are indemnitors under the Prime Lease (including for loss caused by subtenants, which is ultimately passed through to those subtenants), are heavily invested in the entire concession premises, and thus engaged through relatively long-term leases.
3. *P3* – A public-private partnership (“PPP” or “P3”) is an arrangement, typically of a long-term contractual nature between two or more public and private sectors, and usually involving governmental entities or authorities and private enterprises. Common themes of PPPs are the sharing of risk and the development of innovative, long-term relationships between the public and private sectors. The use of private funding is a critical aspect of this structure, which is becoming more prevalent in many forms in the United States, including recently the upgrading of certain airport terminals and other transportations hubs. A P3 typically involves a private entity financing, constructing or managing a project in return for a promised stream of payments over the projected life of the project (or some other specified period of time as set forth in the contract).

P3 projects first became introduced in US airports in 2013, with the privatization of San Juan International through the FAA’s Airport Privatization Pilot Program. Other airports include Austin-Bergstrom (rehabilitation and redevelopment of South Terminal), Branson Airport (initial construction and operation/maintenance), and JFK Terminal 4 (redevelopment of original International Terminal). Current ongoing projects include, LaGuardia Central Terminal (redevelopment of Central Terminal and Terminals A and B with on-going Operation & Maintenance obligations of the private entity), Denver International Airport (redevelopment of Jeppeson Terminal including relocation of ticketing and new TSA security checkpoints) and Newark International Airport (redevelopment of Terminal A with on-going Operation & Maintenance and Concession Management obligations of the private entity).

With respect to concessions, the private entity partner typically assumes all risks in the redevelopment of the existing infrastructure, as well as the ongoing leasing, development, management and operation of the overall concessions program, and will share in revenues generated with the public entity partner. Due to the significant investment in public facilities, which include non-concession items, the private entity

partner receives a longer term lease or agreement than that typical of a management or developer form of contract, and thus has the ability to refresh the program, change out concepts and re-lease the program to keep the offering current with the latest concepts and trends.

C. Prime Lease/Sublease Interaction

1. *Forms*

Each sublease is subject to the prior written approval of the Prime Landlord prior to its execution by Landlord.

If the Prime Landlord does not have its own form sublease, the Landlord typically develops the form sublease and submits it to the Prime Landlord for review and approval. Any changes to the form (updates, subtenant negotiation) are subject to the Prime Landlord's review and approval, and the Prime Landlord may require reasonable changes to the form from time to time.

No sublease can be amended, extended or terminated without the prior written approval of the Prime Landlord. The Prime Landlord is accordingly a heavily-involved party at all times.

2. *SNDAs*

The sublease is subject to and subordinate in all respects to the Prime Lease and, in the event of any conflicts or inconsistencies between the sublease and the Prime Lease, the provisions of the Prime Lease will control. The rights and duties of the Landlord are governed by the Prime Lease and subtenants must agree to comply with all applicable terms, covenants, conditions and provisions of the Prime Lease.

The Prime Landlord may execute an SNDA for each subtenant.

(a) Subordination: The sublease and any extensions, renewals, amendments, modifications, consolidations, replacements or expansions thereof, and all right, title and interest of subtenant thereunder, in and to the premises, are subject and subordinate to the Prime Lease.

(b) Non-Disturbance: Prime Landlord agrees that, in the event of a termination of the Prime Lease or the exercise by the Prime Landlord of any of its rights under the Prime Lease to take possession of and to operate the premises, the Prime Landlord will not disturb the subtenant's right to possession of the premises under the terms of the sublease so long as the subtenant is not in default beyond any applicable notice and cure period.

(c) Attornment: In the event of a termination of the Prime Lease or the exercise by the Prime Landlord of any of its rights under the Prime Lease to take possession of and to operate the premises, the subtenant agrees to attorn to and recognize the Prime Landlord or its designee as its landlord under the sublease for the remainder of the term of the sublease (including all extension periods which have been or are thereafter exercised) upon the same terms and conditions as are set forth in the sublease.

D. Lease Between Prime Landlord and Airlines/Airport Authorities

The Prime Landlord also leases portions of the airport directly to airlines operating at the airport. These portions include the holdroom/seating areas located outside of the gates. If an expansion of existing retail space or a proposed new space overlaps with any holdroom area, then the airline becomes relevant for purposes of transferring its rights in the relevant holdroom space back to the Prime Landlord so the Prime Landlord can then convey it to the Landlord, who then leases it to the subtenant.

## II. AIRPORT PROVISIONS

### A. *Street Pricing Requirements*

Historically, concessionaires charged higher prices in airports than comparable businesses located “on the street” within the greater metropolitan area within which the airport served. As the airline industry was deregulated and the market opened up to more travelers, passengers began to complain about the prices charged at concessions. As airport authorities and airlines sought additional revenue streams (to offset rising jet fuel and other operating costs, and reduction in passenger facility charges in order to remain competitive), they increased both the number of and quality of concession offerings. Street pricing policies began to go into effect in the mid-1990s and have continued requiring concessionaires to competitively price all products and services sold from their premises (while at the same time ensuring high quality), such that the products and services are priced in accordance with a “street pricing” policy. The “street pricing” policy is usually established by the governmental or quasi-governmental airport authority who owns or operates the airport.

The “street price” of a product or service is derived from the concessionaire’s off-airport business located within a certain radius from the airport, or within the airport’s greater metropolitan area if the concessionaire or another entity operates the same concept (brand) in the off-airport location. If there is none within the applicable market but part of a regional or national chain with system-wide prices, then those prices will serve as the street prices for the same brand. If the concept or brand is unique, then the landlord will take a sample of similar concepts in the applicable market (anywhere from 3 to 5 locations as mutually agreed to) and the average of such prices shall be used to determine the allowable “street price.” Concessionaires are typically required to provide pricing information for review and approval as part of the leasing process, ongoing product pricing and menu pricing comparisons annually or more often as may be required by the landlord, airline or airport authority.

From the concessionaire’s perspective, particularly in restaurants, know your client’s business. Does the concessionaire offer features either daily or weekly? If so, understand the lead time for the subtenant’s business. Also, consider the impact of price fluctuations in the supply of product.

Recognizing the higher costs of construction, labor and operating costs, some airports have permitted concessionaires to add an additional mark-up to partially compensate by allowing them to charge “street price” plus a certain percentage of that price (typically between 10% to 18%).

Examples of “Street Pricing” language:

*Street Pricing (No % Markup):*

Massachusetts Port Authority (Boston-Logan International Airport)

“Price Schedule/Street Pricing.

The Authority is committed to offering goods and services at a price/value relationship consistent with food and beverage, news and specialty retail establishments at comparable locations as defined in paragraph (c) (“Street Pricing”), as determined by the Authority, in the Boston and Cambridge area. Subject to sections (b) through (f) hereof, the prices charged at Terminal A by the Subtenants shall be comparable to the prices charged for such goods and services as those found at the Cambridgeside Galleria,

Copley Place, Faneuil Hall, Newbury Street, Prudential Center Shops and South Station or at other major regional malls, shopping centers, or other appropriate retail/entertainment complexes located in the Boston and Cambridge area as mutually agreed to by the Parties.

Tenant shall cause its Subtenants to comply with and shall monitor and enforce compliance with the Authority's Street Pricing requirements. Tenant shall submit to the Authority with its Annual Business Plan a street pricing report demonstrating compliance by its Subtenants with the Authority's Street Pricing requirements.

Tenant shall provide the Authority with a complete list of its Subtenants' current product availability and price list on a quarterly basis. This information shall be provided in both printed form and in an electronic format reasonably acceptable to the Authority.

Tenant's Subtenants shall observe Street Pricing for goods and services as defined herein. The Street Price for a good or service shall be the regular price of the good or service charged at an off-Airport, comparable location, determined as follows, unless common branded goods are sold at premium prices at such location(s) in which event the price charged for such common branded goods shall be the average non-discounted prices charged for such goods at three (3) locations in the Boston and Cambridge area:

- If an entity of the same business, franchise or trade name as Tenant's Subtenant operates in a non-Airport location in the Boston and Cambridge area, the Street Price shall be the price of the good or service at the non-Airport location. Acceptable street locations in the Boston and Cambridge areas are found at the Cambridge Galleria, Copley Place, Faneuil Hall, Newbury Street, Prudential Center Shops and South Station or at other major regional malls, shopping centers, or other appropriate retail/entertainment complexes located in the Boston and Cambridge area as mutually agreed to by the Parties.
- If an entity of the same business, franchise or trade name as Tenant's Subtenant does not operate within the Boston and Cambridge area, the Street Price shall be the regular price of the good or service at the nearest agreed entity of the same business, franchise or trade name.
- If a good or service is not available from an entity of the same business, franchise or trade name as stated in subparts (1) and (2), the Street Price shall be the average of the regular prices of three (3) separate businesses, of comparable nature, ambiance and product and service lines, within a reasonable geographic radius as defined in subparagraph (b)(1).
- If Tenant's Subtenant is a franchisee or retail outlet of an entity with a national pricing structure which is identical for all franchisees or outlets, the Street Price shall be the same.

The comparable locations described in subparagraph (b)(1) may be amended from time to time if approved in writing by the Manager, Airport Concessions. Requests by Tenant for changes to such location or locations shall be made in writing to the Authority for approval by the Manager, Airport Concessions and shall become effective only upon written approval.

Where an identical good or service, including food, beverages and liquor, is not available at the agreed comparable location, any difference in size or quality shall constitute a price differential.

Introductory, special, temporary, sale or off-price retailers, including without limitation Wal-Mart and Target, shall not be used as comparable locations.

Tenant shall submit to the Authority, within thirty (30) days after the end of each Lease Year, an annual pricing report containing the price list for products at each Subtenant location and comparison prices in accordance with paragraph (c) hereof. Such report shall include the actions taken by Tenant to remedy any noncompliance.”

Port Authority of New York and New Jersey (JFK, LaGuardia and Newark Int'l Airports)

“The Lessee shall comply with the Port Authority Aviation Department Street Pricing Policy. In connection therewith, the Lessee shall not charge prices to its customers in excess of “Street Prices”, which for purposes of this Agreement is defined as follows:

If the Lessee conducts a similar business to the business operation permitted under this Agreement in off-Airport location(s) in the Greater New York City – Northern New Jersey Metropolitan Area (herein referred to as the “Metro Area”), “Street Prices” shall mean the average price regularly charged by the Lessee for the same or similar item in such Metro Area location;

If the Lessee does not conduct a similar business to the business operation permitted under this Agreement in off-Airport location(s) in the Metro Area, “Street Prices” shall mean the average price regularly charged in the Metro Area by similar retailers for the same or similar item; and

If neither the Lessee nor other similar retailers sell a particular item in the Metro Area, “Street Prices” shall mean the average price regularly charged by the Lessee or similar retailers for the same or similar item in any other geographic area, with a reasonable adjustment for any cost of living variance between such area and the Metro Area.

If the Lessee is engaged in the business of selling duty-free goods, “Street Prices” shall mean the price regularly charged by the Lessee or similar retailer for the same or similar duty-free item at other urban airports in the Northeast region of the United States, including but not limited to John F. Kennedy International Airport, New York, New York.

For purposes of clarification, for purposes of this Section 13(c), Metro Area shall have the same meaning as “Port of New York District” (e.g., 25 mile radius from the Statute of Liberty).

The Lessee’s breach of the aforesaid Street Pricing policy shall be deemed a material breach of the Lessee’s obligations under this Agreement.

The Lessee shall post in each sales area (including any temporary sales space) a notice in form and substance satisfactory to the Port Authority notifying the public that the Lessee subscribes to a “Street Pricing Policy”, such notice to be clearly visible and unobstructed. If the Lessee charges any price to a customer in excess of the price which would satisfy the “Street Pricing Policy” in violation of its obligations under this Agreement, the amount of such excess shall constitute an overcharge which shall, upon demand by the Port Authority or the Lessee’s customer, be promptly refunded to the customer.

The Lessee shall submit to the Port Authority from time to time (and not less than annually), a current pricing survey and report demonstrating compliance by the Lessee with the aforementioned pricing requirements. For purposes of establishing the Street Price of an item, any difference in the size or quality of a product or service shall constitute a price differential.”

Street Pricing (Plus 10%):

Atlanta Aviation Department (Hartsfield-Jackson International Airport)

"Pricing. Concessionaire must submit all of its proposed prices to the Aviation General Manager for review at least thirty (30) days prior to Concessionaire offering its services to the public. Concessionaire may not charge any prices that have not been approved in writing by the Aviation General Manager, once Concessionaire's initial proposed prices are approved in writing. Concessionaire must submit any proposed price changes to the Aviation General Manager for approval prior to implementation.

Street Plus Ten Percent (10%) Pricing. To determine Street Plus Ten Percent (10%) Prices, the Aviation General Manager may, at any time, conduct a Market Basket Pricing Survey. This survey shall consist of at least three (3) and up to six (6) Greater Atlanta area same store or similar locations where residents, travelers or visitors normally shop. Concessionaires' price on any specific item or service may not exceed the average price of those locations plus ten percent (10%) for any particular item. The Aviation General Manager has the sole discretion to determine whether a price is reasonable.

Same or Similar Store Pricing. For any operations where Concessionaire currently operates the same or similar store in the Greater Atlanta area, Concessionaire may not charge higher prices at the Airport for like or similar items and services. The Aviation General Manager has the right to survey prices at those stores and to use these prices for same or similar items as the primary basis for pricing in the Premises. If the same brand does not exist in Greater Atlanta area, the Concessionaire shall charge Street Plus Ten Percent (10%) Price, as approved by the Aviation General Manager."

City of Cleveland, Ohio (Cleveland-Hopkins International Airport)

"Pricing

Street Prices. Subtenant will strictly comply with Street Prices as defined herein and may not charge prices for any products or services that exceed Street Prices. The "Street Price" for a product or service shall be no more than ten percent (10%) in excess of the regular price of the product or service charged at an off-Airport location such as regional malls or prominent shopping streets determined as follows:

- If an entity of the same brand, franchise or trade name as Subtenant operates in a non-Airport location, within Cuyahoga County and/or a 25 mile radius of Cleveland Hopkins Airport, the Street Price shall be the price of the good or service at the nearest agreed non-Airport location. A reasonable geographic radius shall be Cuyahoga County, Ohio.
- If a good or service is not available from an entity of the same brand, franchise or trade name as stated in subparagraph (a), the Street Price shall be within a range of the regular prices of three (3) separate businesses, of comparable nature, ambiance and product and service lines, within Cuyahoga County and/or a 25 mile radius of Cleveland Hopkins Airport.
- If Subtenant is a franchisee or retail outlet of an entity with a national pricing structure which is identical for all franchisees or outlets, the Street Price shall be same.
- For currency exchange and duty-free goods, the Street Price shall be within the range of regular fees or prices of the currency exchange and duty-free shops at Kennedy International Airport, New York, New York; Hartsfield International Airport, Atlanta, Georgia; Miami International Airport, Miami, Florida; Logan International Airport, Boston, Massachusetts; and LaGuardia Airport, New York, New York.

Subtenant shall submit to Landlord from time to time, and within thirty (30) days of the end of each Sublease Year, an annual pricing report demonstrating strict compliance by Subtenant with the aforementioned pricing requirements. The parties have agreed that if Subtenant fails to comply with the Street Prices at any time throughout the Sublease

Term, Landlord shall not be required to prove its actual damages for such breach, but in lieu thereof Subtenant shall pay to Landlord Liquidated Damages.

Comparable Location Adjustment. The comparable location described above shall be from time to time agreed or amended by AMC and Subtenant, approved in writing by AMC. Requests by Subtenant for changes to its comparable location or locations shall be made in writing to AMC and shall be subject to AMC's approval, shall become effective only upon written approval. Where an identical good or service, including food, beverages and liquor, is not available at the agreed comparable location, any difference in size or quality shall constitute a price differential. Introductory, special, temporary, sale or off-price retailers, including without limitation Kmart and Walmart, shall not be used as comparable locations. Special venues such as Cleveland Indians baseball stadium (a/k/a Progressive Field), Cleveland Browns football stadium (a/k/a First Energy Stadium), Cleveland Cavaliers basketball arena (a/k/a Quicken Loans Arena), travel plazas, theme parks or special events are not considered comparable locations.

Pricing Adjustments. Subtenant acknowledges that three times per year, Landlord shall conduct, at its own expense, an audit concerning Subtenant Street Pricing compliance with respect to current products available and price levels at the Premises. The audit shall compare the price levels at the off-Airport comparable locations as described above. In the event of non-compliance by Subtenant, Subtenant shall be given five (5) days to bring all products into compliance with the Street Pricing based upon the audit results. If Subtenant fails to bring all products into compliance within said five (5) day period, Subtenant shall pay to Landlord Liquidated Damages as set forth in Section 9.3 for each day of Subtenant's failure."

#### Miami-Dade Aviation Authority (Miami International Airport)

"Street Pricing. Tenant shall provide to customers high quality products and services and competitively price all products and services sold from the Premises such that the prices are comparable to "street" prices for comparable products and services sold in the metropolitan Miami area as set forth in the Department's "Street Pricing" requirements attached hereto as Exhibit F, as such exhibit may be administratively modified by the Department from time to time. Tenant agrees to adjust its prices to ensure that they meet the above criteria in accordance with the Department's pricing policy and enforcement guidelines upon written notice from Landlord and shall provide reports on pricing issues to Landlord whenever requested. Failure to comply with or perform any of the requirements may result in liquidated damages being imposed hereunder.

The Department has instituted a market basket pricing policy to ensure that Airport prices are comparable to retail outlets and dining facilities in the Miami-Dade County, Florida area. Tenant shall be required to charge no more than the market basket prices as determined in accordance with the following methodology:

Same of Similar Product Line: To determine reasonable prices, Landlord (in consultation with the Department) annually will select three (3) Miami-Dade County sites where visitors may purchase similar product categories. Such sites in Miami-Dade County shall exclude any locations which do not have multiple independent competitive sources and operators. All tenant's prices at the Airport on any specific item may not exceed the average by more than ten percent (10%) of those remaining after eliminating the lowest priced site outside of the Airport. If fewer than three (3) sites carry a specific item, the maximum permissible price shall not exceed the average price of all sites outside of the Airport carrying the specific item by more than ten percent (10%). If no other non-Airport site carries the item, the tenant shall charge a reasonable price; in which case, the Department reserves the right to determine whether the price is reasonable.

Same Store: For any and all operations where a tenant currently operates the same or a similar store in the Miami-Dade County area, such tenant may not charge more than ten percent (10%) higher at the Airport for like or similar merchandise. Landlord and the



Department have the right to survey prices at said store and to use these prices for same or similar merchandise as the primary basis for pricing at the Airport. If no other location carries the item, tenants shall charge a reasonable price; in which case, the Department reserves the right to determine whether the price is reasonable.

**Price Increases:** All tenants must receive the prior written approval from Landlord and the Department to increase the price of any item sold or offered for sale by a tenant, and any such request must be accompanied by a price survey conducted and prepared by the requesting tenant at its cost and subject to Landlord's and the Department's prior approval of the price survey. Landlord and the Department reserve the right to visit any locations referenced therein and verify price before approval.

**Price Check Policy:** Prices may be checked periodically at any time, without notice to tenants, to assure compliance with this policy. A selection of items, picked at random from any location, is compared to similar items in the price survey. Landlord and the Department may appoint professional shoppers to survey and shop locations at the Airport."

*Street Pricing (Plus 18%):*

City of Los Angeles World Airport (Los Angeles International Airport)

"Pricing. Concessionaire shall provide to customers high quality products and services and competitively price all products and services sold from the Premises such that the products and services are priced in accordance with the City's "street" pricing policy. For the purposes of this Agreement, the "Airport Pricing Policy" shall mean establishing prices that are no more than a maximum of eighteen percent (18%) higher than prices charged by comparable off-Airport businesses located within a 25 mile radius of the Airport. Promptly upon request and at least on an annual basis, Concessionaire shall provide TCM pricing and menu information and reports on Airport Pricing Policy issues and shall provide street pricing comparisons in a format as determined by TCM in its discretion. In addition, TCM and/or the City may conduct price comparisons to ensure compliance with the Airport Pricing Policy as TCM and/or the City considers necessary. If TCM and/or the City identify price overcharging, Concessionaire shall correct the price overage discrepancies immediately (and in all events within two (2) days). If any such price comparisons disclose a violation of the requirements of this Agreement, the cost of such City-initiated and TCM-initiated price comparisons shall be borne by Concessionaire, and Concessionaire shall reimburse TCM and/or the City for any and all reasonable costs incurred by TCM and/or the City as result thereof (including an amount for fully allocated administrative charges and the Administrative Fee) together with interest thereon at the Default Rate from and after the date upon which costs were incurred."

B. *Airport Employee Discount Requirements*

In order to support the thousands of people who work in major urban airports in the United States, more airports are seeking to establish mandatory or voluntary employee discounts with respect to the sale of various products and services by concessionaires. In many instances, the requirement is imposed under the sublease, but there are certain exclusions to this policy (for example, no discounts on the sale of alcoholic beverages, duty free or foreign currency exchange). The mandatory requirement is more often imposed on food & beverage concession operators as opposed to specialty retail, travel essential or service concession operators. The discount is typically determined based on a concessionaire's normal, non-sale prices and certain "loss leaders" may also be negotiated to be excluded from the provision.

When reviewing the definition of “Gross Sales” for the calculation of percentage rent, the concessionaire should ensure that the employee discounts or promotional items are excluded from the Gross Sales for the purposes of calculating percentage rent, usually up to a cap of 2 or 3%.

Examples of “Employee Discount” language:

“Airport Employee Discount. TCM shall require its Concessionaires to offer a ten percent (10%) discount on all food and non-alcoholic beverages purchased by those Airport employees of City and employees of Airport tenants who have been issued Airport Security Identification badges by City, which discount shall be based on Concessionaire’s normal non-sale or non-promotional prices.”

“Airport Employee Discount. Concessionaire shall offer a ten percent (10%) discount on all food and non-alcoholic beverages purchased by Airport employees, City employees, employees of airlines operating in the terminals and employees of other concessionaires who have been issued (and show at the time the discount is requested) appropriate identification badges, which discount shall be based on Concessionaire’s normal non-sale or non-promotional prices. Although not mandatory, all concessionaires who operate a retail and/or service concessions within the Terminal may, but shall not be required, also offer a similar discount on all products purchased or services rendered to such employees.”

“Tenant shall offer a ten percent (10%) discount on all food and non-alcoholic beverages purchased by Airport (and Authority) employees as compared to the Subtenant’s normal non-sale prices.”

C. *Minimum Wage/Living Wage/Prevailing Wage Requirements*

From an operational point of view, concessionaire and its counsel should ensure that they understand this requirement and the impact on operations.

Airport leases may be subject to local minimum wage laws, such that concessionaires will be required to pay the required minimum wage and provide certain minimum benefits to their employees. The sublease provisions imposing this obligation are typically non-negotiable. However, subtenants may qualify for an exemption if such an exemption is provided under applicable law (e.g., if a subtenant hires less than a threshold number of employees).

Examples of “Minimum Wage/Living Wage/Prevailing Wage” language:

“The Port Authority has adopted a minimum wage policy (“Minimum Wage Policy”) for workers performing under non-trade labor service contracts at all Port Authority facilities. It has also adopted a rule for implementing the Minimum Wage Policy. The Lessee has reviewed the Minimum Wage Policy and the implementing rule and agrees to comply with the Minimum Wage Policy and implementing rule, as the same may be amended. The Port Authority reserves the right to amend the aforesaid policy and rule from time to time. A failure to comply with this obligation shall constitute a breach of the Sublease and, accordingly, the Port Authority shall be entitled to all rights and remedies available to it under law, equity or otherwise in the event of such breach. Further, the Lessee acknowledges that the Port Authority has audit rights with respect to the Lessee’s operations at the Airport and that such audit rights extend to the Lessee’s compliance with its obligations hereunder concerning the Minimum Wage Policy and the implementing rule. Notwithstanding such audit rights, the Lessee acknowledges its obligation to provide to the Port Authority an annual statement, signed by a responsible officer or authorized representative of the Lessee, certifying as to its own compliance with the Minimum Wage Policy and the implementing rules.

The Lessee further agrees that it shall include in any agreements entered into by the Lessee related to Covered Services (as defined in the Minimum Wage Policy), including, without limitation, subcontracts and subleases (but excluding agreements with government agencies or authorities) a clause which states that the party providing such services (the "Lessee Counterparty") to the Lessee (i) has reviewed the Minimum Wage Policy and the implementing rule, (ii) agrees to comply with them, as the same may be amended from time to time, (iii) agrees to provide the Lessee and the Port Authority an annual statement, signed by a responsible officer of the Lessee Counterparty, certifying as to its own compliance with the obligations described in this paragraph, and (iv) acknowledges and agrees that the Port Authority shall be a third party beneficiary of such clause entitled to all rights and remedies available to it under law, equity or otherwise in the event of a breach of such clause by the Lessee Counterparty.

At the request of the Port Authority, the Lessee further agrees that it shall terminate any agreements entered into by the Lessee related to Covered Services (as defined in the Minimum Wage Policy), including, without limitation, subcontracts and subleases (but excluding agreements with government agencies or authorities), with any Lessee Counterparty which fails to comply with its contractual obligations related to the Minimum Wage Policy, as set forth in the foregoing sub-paragraph (ii)."

"Requiring Minimum Compensation.

Tenant agrees to comply fully with and be bound by all of the provisions of the Minimum Compensation Ordinance (MCO), as set forth in San Francisco Administrative Code Chapter 12P (Chapter 12P), including the remedies provided, and implementing guidelines and rules. The provisions of Chapter 12P are incorporated herein by reference and made a part of this Agreement as though fully set forth. The text of the MCO is available on the web at [www.sfgov.org/olse/mco](http://www.sfgov.org/olse/mco). A partial listing of some of Tenant's obligations under the MCO is set forth in this Section. Tenant is required to comply with all the provisions of the MCO, irrespective of the listing of obligations in this Section.

The MCO requires Tenant to pay Tenant's employees a minimum hourly gross compensation wage rate and to provide minimum compensated and uncompensated time off. The minimum wage rate may change from year to year and Tenant is obligated to keep informed of the then-current requirements. Any subcontract entered into by Tenant shall require the subcontractor to comply with the requirements of the MCO and shall contain contractual obligations substantially the same as those set forth in this Section. It is Tenant's obligation to ensure that any subcontractors of any tier under this Agreement comply with the requirements of the MCO. If any subcontractor under this Agreement fails to comply, City may pursue any of the remedies set forth in this Section against Tenant.

Tenant shall not take adverse action or otherwise discriminate against an employee or other person for the exercise or attempted exercise of rights under the MCO. Such actions, if taken within 90 days of the exercise or attempted exercise of such rights, will be rebuttably presumed to be retaliation prohibited by the MCO.

Tenant shall maintain employee and payroll records as required by the MCO. If Tenant fails to do so, it shall be presumed that the Tenant paid no more than the minimum wage required under State law.

The City is authorized to inspect Tenant's premises and conduct interviews with employees and conduct audits of Tenants.

Tenant's commitment to provide the Minimum Compensation is a material element of the City's consideration for this Agreement. The City in its sole discretion shall determine whether such a breach has occurred. The City and the public will suffer actual damage that will be impractical or extremely difficult to determine if the Tenant fails to comply with these requirements. Tenant agrees that the sums set forth in Section 12P.6.1 of the MCO

as liquidated damages are not a penalty, but are reasonable estimates of the loss that the City and the public will incur for Tenant's noncompliance. The procedures governing the assessment of liquidated damages shall be those set forth in Section 12P.6.2 of Chapter 12P.

Tenant understands and agrees that if it fails to comply with the requirements of the MCO, the City shall have the right to pursue any rights or remedies available under Chapter 12P (including liquidated damages), under the terms of the contract, and under applicable law. If, within 30 days after receiving written notice of a breach of this Agreement for violating the MCO, Tenant fails to cure such breach or, if such breach cannot reasonably be cured within such period of 30 days, Tenant fails to commence efforts to cure within such period, or thereafter fails diligently to pursue such cure to completion, the City shall have the right to pursue any rights or remedies available under applicable law, including those set forth in Section 12P.6(c) of Chapter 12P. Each of these remedies shall be exercisable individually or in combination with any other rights or remedies available to the City.

Tenant represents and warrants that it is not an entity that was set up, or is being used, for the purpose of evading the intent of the MCO.

If Tenant is exempt from the MCO when this Agreement is executed because the cumulative amount of agreements with this department for the fiscal year is less than \$25,000, but Tenant later enters Tenant an agreement or agreements that cause Tenant to exceed that amount in a fiscal year, Tenant shall thereafter be required to comply with the MCO under this Agreement. This obligation arises on the effective date of the agreement that causes the cumulative amount of agreements between the Tenant and this department to exceed \$25,000 in the fiscal year.”

“Living Wage Policy. This Agreement is subject to the Living Wage Ordinance (the “LWO”) (Section 10.37, et seq., of the Code, which is incorporated herein by this reference. The LWO requires that, unless specific exemptions apply, any employees of a service contractor who render services that involve an expenditure in excess of Twenty-Five Thousand Dollars (\$25,000) and a contract term of at least 3 months are covered by the LWO if any of the following applies: (1) at least some of the services are rendered by employees whose work site is on property owned by the City, (2) the services could feasibly be performed by City of Los Angeles employees if the awarding authority had the requisite financial and staffing resources, or (3) the designated administrative agency of the City of Los Angeles has determined in writing that coverage would further the proprietary interests of the City of Los Angeles. Employees covered by the LWO are required to be paid not less than a minimum initial wage rate, as adjusted each year. The LWO also requires that employees be provided with at least 12 compensated days off per year for sick leave, vacation, or personal necessity at the employee’s request, and at least 10 additional days per year of uncompensated time pursuant to Section 10.37.2(b). The LWO requires employers to inform employees making less than Twelve Dollars (\$12) per hour of their possible right to the Federal Earned Income Tax Credit (“EITC”) and to make available the forms required to secure advance EITC payments from the employer pursuant to Section 10.37.4. Concessionaire shall permit access to work sites for authorized TCM and/or City Representatives to review the operation, payroll, and related documents, and to provide certified copies of the relevant records upon request by TCM and/or the City. Whether or not subject to the LWO, Concessionaire shall not retaliate against any employee claiming non-compliance with the provisions of the LWO, and, in addition, pursuant to Section 10.37.6(c), Concessionaire agrees to comply with Federal Law prohibiting retaliation for union organizing. Concessionaire agrees and acknowledges that the City, as the intended third-party beneficiary of this provision, may (i) enforce the LWO directly against the subcontractor with respect to City property, and (ii) invoke, directly against the subcontractor with respect to City property, all the rights and remedies available to City under Section 10.37.5 of the LWO, as same may be amended from time to time.

Living Wage Coverage Determination. An initial determination has been made that this is a service contract under the LWO, and that it is not exempt from coverage by the LWO. Determinations as to whether this Agreement is a service contract covered by the LWO, or whether an employer or employee is exempt from coverage under the LWO are not final, but are subject to review and revision as additional facts are examined and/or other interpretations of the Law are considered. In some circumstances, applications for exemption must be reviewed periodically. TCM shall notify Concessionaire in writing about any redetermination by the City of coverage or exemption status. To the extent Concessionaire Claims non-coverage or exemption from the provisions of the LWO, the burden shall be on Concessionaire to prove such non-coverage or exemption.

Living Wage Policy. If Concessionaire is not initially exempt from the LWO, Concessionaire shall comply with all of the provisions of the LWO, including payment to employees at the minimum wage rates, effective on the execution date of this Agreement. If Concessionaire is initially exempt from the LWO, but later no longer qualifies for any exemption, Concessionaire shall, at such time as Concessionaire is no longer exempt, comply with the provisions of the LWO and execute the then currently used Declaration of Compliance Form, or such form as the LWO requires. Under the provisions of Section 10.37.6(c) of the Code, violation of the LWO shall constitute a material breach of this Agreement and notwithstanding anything in this Agreement to the contrary, TCM shall be entitled to terminate this Agreement and otherwise pursue legal remedies that may be available, including those set forth in the LWO, if City determines that Concessionaire violated the provisions of the LWO. The procedures and time periods provided in the LWO are in lieu of the procedures and time periods provided elsewhere in this Agreement. Nothing in this Agreement shall be construed to extend the time periods or limit the remedies provided in the LWO.”

“Prevailing Wage. Construction work performed on City’s property will require payment of prevailing wages, if applicable. Concessionaire is obligated to make the determination of whether the payment of prevailing wages is applicable, and Concessionaire shall be bound by and comply with applicable provisions of the California Labor Code and Federal, State, and local Laws related to labor. Concessionaire shall indemnify, defend and pay or reimburse TCM and the City for all Claims arising from noncompliance with applicable prevailing wage Laws in connection with the construction work performed in connection with this Agreement.”

The Metropolitan Washington Airport Authority (“MWAA”), in 2017, adopted an Airport Workers Wage Policy requiring Covered Businesses (as defined in its Administrative Rules) to pay not less than the “Base Wage Rate” (as defined in the Administrative Rules). However, to alleviate the economic burden, MWAA offered concessionaires the opportunity to extend their leases for a period of time depending upon the number of months remaining on their term at the time the Airport Workers Wage Policy was effective which was January 1, 2018.

D. *Campaign Contributions*

Some jurisdictions place limits on the amount any person or company can contribute to candidates for local or state-wide office. Affected concessionaires may need to disclose their campaign contributions as a condition to entering into an agreement for the operation of a concession on public property. In some jurisdictions, an entity and its subsidiaries, parent company or otherwise affiliated companies, and any of their employees, officers, directors and partners who make a political contribution for which they are reimbursed by the entity or its affiliates are considered a single person for purposes of these contribution limitations. It is very important to check the restrictions in each jurisdiction well in advance of seeking to do business there.

For example, under local ordinances of the City of Chicago, certain persons or entities (lobbyists registered with the City or persons doing business within the preceding 4 years or seeing to do business with (i) City of Chicago, (ii) Chicago Transit Authority, (iii) Board

of Education; (iv) Chicago Park District, (v) Chicago City Colleges, or (vi) Metropolitan Pier and Exposition Authority) may not contribute in excess of \$1,500 to a candidate for City elected office or to a City elected official, or to any City official or employee who is seeking election to any office, in any calendar year.

Another example is the limitation imposed by the City of Los Angeles for the 2017 election cycle, which covered contributions under the Los Angeles City Charter to candidates running for the City Council, Mayor, City Attorney and Controller. A contribution can be in the form of a monetary payment, a non-monetary payment such as donated goods, services or discounts, forgiveness of a loan, payment of a loan by a third party or an enforceable promise to make a payment for political purposes.

The limits are adjusted annually to reflect the CPI and are updated each March by the City of Los Angeles Ethics Commission. The contribution limits for 2017 were \$700 by a person to any single candidate for the City Council and \$1,400 by a person to any single candidate for Mayor, City Attorney or Controller. The primary and general elections are considered two different elections and the limits apply separately to each election (a person could make a \$700 contribution to Candidate A in both the primary election and an additional \$700 contribution in the general election). In certain instances, contributions are aggregated.

This is something that is very important to understand when responding to a City or public authority-initiated Request For Qualifications or Request For Proposals, as a disclosure most likely will be required in any response submitted for the RFQ or RFP. If in violation of the applicable local requirements, this may result in the response not being considered.

Examples of Disclosures:

“INCOME OR COMPENSATION TO, OR OWNERSHIP BY, CITY ELECTED OFFICIALS

Has the Disclosing Party provided any income or compensation to any City elected official during the 12-month period preceding the date of this EDS?  Yes  No

Does the Disclosing Party reasonably expect to provide any income or compensation to any City elected official during the 12-month period following the date of this EDS?  Yes  No

If “yes” to either of the above, please identify below the name(s) of such City elected official(s) and describe such income or compensation: \_\_\_\_\_

Does any City elected official or, to the best of the Disclosing Party’s knowledge after reasonable inquiry, any City elected official’s spouse or domestic partner, have a financial interest (as defined in Chapter 2-156 of the Municipal Code of Chicago (“MCC”) in the Disclosing Party?  Yes  No

If “yes,” please identify below the name(s) of such City elected official(s) and/or spouse(s)/domestic partner(s) and describe the financial interest(s).

E. *Disclosures – RFPs and Sublease Levels*

Oftentimes certifications or disclosures regarding items such as past criminal conduct, breach of contract and current claims or litigation may be required when doing business with a governmental entity.

Examples of Disclosures:

“Per Miami-Dade County Board of County Commissioners (Board) Resolution No. R-63-14, County Vendors and Contractors shall disclose the following as a condition of award

for any contract that exceeds one million dollars (\$1,000,000) or that otherwise must be presented to the Board for approval:

(1) Provide a list of all lawsuits in the five (5) years prior to bid or proposal submittal that have been filed against the firm, its directors, partners, principals and/or board members based on a breach of contract by the firm; include the case name, number and disposition;

(2) Provide a list of any instances in the five (5) years prior to bid or proposal submittal where the firm has defaulted; include a brief description of the circumstances;

(3) Provide a list of any instances in the five (5) years prior to bid or proposal submittal where the firm has been debarred or received a formal notice of non-compliance or non-performance, such as a notice to cure or a suspension from participating or bidding for contracts, whether related to Miami-Dade County or not.”

“(a) Neither the Sublessee nor any officer, director, other senior executive, lobbyist or other agent thereof has made any offers or agreements, or given or agreed to give anything of value or taken any other action with respect to any Port Authority Commissioner, officer or employee, or any public official, public appointee or public employee, political candidate, party or party official, or any person formerly in any such position, or immediate family member thereof, in each case in connection with responding to the RFP, and, if awarded, obtaining the New Sublease, and which would constitute a breach of ethical standards under the public officers laws of the State of New York or the State of New Jersey or the Port Authority Code of Ethics and Financial Disclosure dated as of April 11, 1996, nor does the Sublessee have any knowledge of any act which would constitute a breach of said ethical standards.

(b) The Sublessee has not offered, promised or given, demanded or accepted, any improper inducement, directly or indirectly, to or from a Port Authority Commissioner, officer or employee, or any public official, public appointee or public employee, political candidate, party or party official, in connection with responding to the RFP, and, if awarded, obtaining the New Sublease.

(c) Disclosure of any pending claims or litigation.”

City of Chicago:

The Economic Disclosure Statement (EDS) is required of applicants making an application to the City for action requiring City Council or other City agency approval. For example, all bidders seeking a City contract are required to submit EDSes. Through the EDS, applicants make disclosures required by State law and City ordinances and certify to compliance with various laws and ordinances. EDSes are also required of certain parties related to the applicant, such as owners and controlling parties.

An EDS must be submitted in any of the following three circumstances:

Applicants: An Applicant must always file this EDS. If the Applicant is a legal entity, state the full name of that legal entity. If the Applicant is a person acting on his/her own behalf, state his/her name.

Entities holding an interest: Whenever a legal entity has a beneficial interest (i.e. direct or indirect ownership) of more than 7.5% in the Applicant, each such legal entity must file an EDS on its own behalf.

Controlling entities: Whenever a legal entity directly or indirectly controls the Applicant, each such controlling legal entity must file an EDS on its own behalf.

F. *Airport Concession Disadvantaged Business Enterprises (ACDBEs)*

The Department of Transportation's (DOT) Disadvantaged Business Enterprise (DBE) program is implemented by recipients of DOT Federal Financial Assistance. Recipients are primarily state highway, transit, and airport agencies that receive funds subject to Title 49 Code of Federal Regulations part 26 (49 CFR 26). Most, if not all of the airports in the United States receive some form of federal funding and thus have established an ACDBE Program in accordance with U.S. Department of Transportation, 49 Code of Federal Regulations Parts 23 and 26. If the Airport is a recipient of DOT funding, then an ACDBE Program is required at the Airport, the purpose of which is to provide ACDBEs with the opportunity to participate in the construction, concession, management, and other services at the airport.

Subpart A of Section 23.1 provides, "This part seeks to achieve several objectives: (a) To ensure nondiscrimination in the award and administration of opportunities for concessions by airports receiving DOT financial assistance; (b) To create a level playing field on which ACDBEs can compete fairly for opportunities for concessions; (c) To ensure that the Department's ACDBE program is narrowly tailored in accordance with applicable law; (d) To ensure that only firms that fully meet this part's eligibility standards are permitted to participate as ACDBEs; (e) To help remove barriers to the participation of ACDBEs in opportunities for concessions at airports receiving DOT financial assistance; and (f) To provide appropriate flexibility to airports receiving DOT financial assistance in establishing and providing opportunities for ACDBEs."

To be an ACDBE, a firm must meet the following criteria: 1) Operate as a for-profit business concern (no non-profits); 2) Be a small business as defined by the Small Business Administration; 3) Be at least 51 percent owned by one or more individuals who are both socially and economically disadvantaged or, in the case of a corporation, in which 51 percent of the stock is owned by one or more such individuals; 4) An ACDBE's management and daily business operations must be controlled by one or more of the socially and economically disadvantaged individuals who own it; and 5) Owners must be a citizen (or lawfully admitted permanent resident) of the United States.

Socially and economically disadvantaged individual means any individual who is a and who is—

Any individual in the following groups, members of which are rebuttably presumed to be socially and economically disadvantaged:

(i) "Black Americans," which includes persons having origins in any of the Black racial groups of Africa; (ii) "Hispanic Americans," which includes persons of Mexican, Puerto Rican, Cuban, Dominican, Central or South American, or other Spanish or Portuguese culture or origin, regardless of race; (iii) "Native Americans," which includes persons who are American Indians, Eskimos, Aleuts, or Native Hawaiians; (iv) "Asian-Pacific Americans," which includes persons whose origins are from Japan, China, Taiwan, Korea, Burma (Myanmar), Vietnam, Laos, Cambodia (Kampuchea), Thailand, Malaysia, Indonesia, the Philippines, Brunei, Samoa, Guam, the U.S. Trust Territories of the Pacific Islands (Republic of Palau), the Commonwealth of the Northern Marianas Islands, Macao, Fiji, Tonga, Kiribati, Juvalu, Nauru, Federated States of Micronesia, or Hong Kong; (v) "Subcontinent Asian Americans," which includes persons whose origins are from India, Pakistan, Bangladesh, Bhutan, the Maldives Islands, Nepal or Sri Lanka; (vi) Women; (vii) Any additional groups whose members are designated as socially and economically disadvantaged by the SBA, at such time as the SBA designation becomes effective. (viii) Any individual determined by a recipient to be a socially and economically disadvantaged individual on a case-by-case basis.

It does not matter whether the airport determines to use a P3, Developer, Fee Manager or Direct Leasing structure in its concession program as to providing opportunities for ACDBE's to participate in and operate concessions. The private entity in a P3 structure, the Developer or Fee Manager will still have the obligation to use "good faith" efforts to meet the airport's particular ACDBE percentage goal. "Good faith" efforts means efforts



to achieve an ACDBE goal or other requirement of this part that, by their scope, intensity, and appropriateness to the objective, can reasonably be expected to meet the program requirement.

Concessionaires can meet these ACDBE requirements by being at least 51% owned by a certified ACDBE participant or “partnered” with a certified ACDBE participant in the form of a corporation, limited liability company and/or joint venture and will have to use “good faith” efforts in accordance with the ACDBE rules and regulations promulgated by the DOT.

Airports have their own ACDBE Participation Goals, which are typically based upon the percentage of Gross Receipts at the Airport derived from ACDBE concessionaires (as compared to non-ACDBE concessionaires), but can also sometimes be based upon the percentage of square footage of total premises leased to ACDBE concessionaires. Concessionaires are required to submit periodic reports describing their total Gross Receipts. This report will be consolidated for all concessionaires in the program reflecting the total Gross Receipts from all ACDBEs for each month compared against the total Gross Receipts from all concessionaires (ACDBE and non-ACDBE).

#### *Joint Venture Guidance*

Airports frequently receive proposals from large national concessionaires to meet ACDBE goals by establishing a joint venture with a small, local or locally certified ACDBE participant (ACDBE's are required to obtain certification initially in their state of primary residence and then seek certification in other states in which there is a desire to operate). These arrangements are typically complex and it can be difficult for airports to determine how much credit toward a goal should be counted for the ACDBE's participation. The Joint Venture Guidance was developed for airport sponsors to assist with the issue of how to credit the participation of ACDBE joint venture participants. The guidance sets forth the interpretations of the DOT of its existing legal authorities and the DOT's recommendations for carrying out the ACDBE program. The guidance does not create new legal mandates independent of the DOT's statutory and regulatory authorities, but is intended to inform of the way in which the DOT understands and will implement those authorities.

If the ACDBE participant is not required to perform independently a distinct portion of the joint venture's work, it becomes very easy for a prime concessionaire seeking to circumvent ACDBE requirements by having an ACDBE silent partner on its payroll.

Joint Venture Agreements must address:

(a) Capital Contribution: The ACDBE's portion of the initial and future capital contributions should be equal to its ownership percentage.

(i) Capital Loans to the ACDBE from the non-ACDBE: A non-ACDBE may provide financing to the ACDBE upon certain conditions:

- Terms and Conditions @ prevailing market conditions offered by commercial lenders for similar projects
- Promissory note of loan agreement
- Full Recourse Note, personally guaranteed by the ACDBE and/or secured by assets outside of the JV
- The loan should not be for 100% of the capital requirement
- Term of the loan should be shorter than the term of the contract

- No provisions which have the effect of limited the ACDBEs ability to control its business or independently perform its designated role in the JV

(b) Control: The ACDBE should have control in proportion to their ownership interest and proportionate control of the governance of the joint venture. Usually a JV will have a management committee that controls the overall business. The ACDBE is usually a minority participant, owning less than 50% of the business. In this case, the ACDBE can be out-voted on most business decisions. So the agreement should provide for control by the ACDBE of the activities for which it is responsible. Also, there should be some major decisions requiring a unanimous vote to substantiate some level of control attributable to the ACDBE.

(c) Management: Under a management committee structure, the committee is responsible for managing and directing the business of the joint venture. Each participant is represented on the management committee and votes according to its ownership interest in the venture.

(d) Risks: Each of the participants must share in the risks of the business in proportion to their ownership interest (financial, legal, operational, etc.).

(e) Profits: Each of the participants must share in the profits and losses in proportion to their ownership interest. There should be no provisions in the agreement which have the effect of creating separate profit centers to siphon profits before each participant's share is calculated.

Service and Management Fees: Management fees should represent a recovery of costs and not profit to the non-ACDBE if it is the provider of the service. Fees should be reasonable, and not used as a method of draining profits of the JV to the benefit of a particular participant. Management fees are not to be used in place of a "draw" arrangement.

#### Minority Business Enterprises and Women-owned Business Enterprises

"As a matter of policy, the Port Authority requires the Lessee/Permittee and the Lessee/Permittee shall require that any Contractor utilized by the Lessee/Permittee, to perform contract work ("the Work") on the premises including without limitation construction work to use every good faith effort to provide for meaningful participation by Minority Business Enterprises (MBEs) and Women-owned Business Enterprises (WBEs) in the Work pursuant to the provisions of Part II of this Schedule E. In the event that any portion of the Work is subcontracted, every good faith effort to meet the goals for meaningful participation by Minority Business Enterprises and Women-owned Business Enterprises shall be made and documented. To ensure meaningful participation of MBEs and WBEs in the Work, The Port Authority has set a goal of twelve percent (12%) MBE and five percent (5%) WBE for Work performed on the Premises, including: (a) Design Work; (b) Construction Work and (c) in the case of Operations and Maintenance Work, a combined seventeen percent (17%) MBE/WBE goal per annum of the total Operations and Maintenance Work cost for the relevant year, in each case, for firms owned and controlled by minorities or women.

For the purposes hereof, the following defined terms have the meanings set forth below:

"Minority Business Enterprise" or "(MBE)" shall mean any business enterprise which is at least fifty-one percent (51%) owned by, or in the case of a corporation, at least fifty-one percent (51%) of the stock of which is owned by one (1) or more minority groups; and whose management and daily business operations are controlled by one or more such individuals who are citizens or permanent resident aliens and such ownership is real, substantial and continuing.

"Women-owned Business Enterprise" or "(WBE)" shall mean any business enterprise which is at least fifty-one percent (51%) owned by, or in the case of a corporation, at least fifty-one percent (51%) of the stock of which is owned by one (1) or more women; and whose management and daily business operations are controlled by one or more women who are citizens or permanent resident aliens and such ownership is real, substantial and continuing.

"Minority" shall have the meaning set forth in paragraph II(c) of Part I of this Schedule (Affirmative Action-Equal Opportunity-Minority Business Enterprises-Women-owned Business Enterprises Requirements).

The Lessee/Permittee shall use and document every good faith effort to comply with the plan submitted by or on behalf of the Lessee/Permittee to comply with the participation goals set forth in this Part II (the "MBE/WBE Participation Plan"), and to permit its MBE/WBE subcontractors to perform. Participation percentages shall be monitored throughout the performance of the Work.

Good faith efforts to include meaningful participation by MBEs and WBEs shall include at least the following:

- (a) Attendance at pre-bid meetings, if any, scheduled by the Authority;
- (b) Utilizing the Port Authority's Directory of certified MBE/WBEs available on-line at <http://www.panynj.gov/supplierdiversity> and/or proposing for certification other MBE/WBEs which appear to meet the Port Authority's criteria for MBE/WBE certification and which are technically competent to perform the Work which the bidder plans to subcontract;
- (c) Active and affirmative solicitation of bids for subcontracts from MBE/WBEs, including circulation of solicitations to minority and female contractor associations. The Contractor shall maintain records detailing the efforts made to provide for meaningful MBE and WBE participation in the work, including the names and addresses of all MBEs and WBEs contacted and, if any such MBE or WBE is not selected as a joint venturer or subcontractor, the reason for such decision.
- (d) Advertisement in general circulation media, trade association publications and minority-focused media for a reasonable period before commencement of the Work or the Operations and Maintenance Work, as the case may be;
- (e) Dividing the work to be subcontracted into smaller portions or encouraging the formation of joint ventures, partnerships or similar arrangements among subcontractors in order to increase the likelihood of achieving the MBE/WBE goals;
- (f) Providing a sufficient supply of drawings and specifications of prospective work to MBE/WBEs and providing appropriate materials to each in sufficient time to review;
- (g) Utilizing the services of available minority and women's community organizations; contractors' groups; local, State and Federal business assistance/development offices and other organizations that provide assistance to MBE/WBEs;
- (h) Ensuring that progress payments are made in a timely fashion in accordance with the requirements of the relevant subcontract, preferably bi-weekly, and that retainage is paid to MBE/WBEs when they have completed their work;
- (i) Where appropriate, not requiring bonds from and/or providing bonds and insurance for subcontractors;

(j) Requiring each contractor to submit to the Lessee/Permittee with each payment request evidence that all MBE/WBE Contractors have been paid in accordance with their contract;

(k) Soliciting specific recommendations on methods for enhancing MBE/WBE participation from Authority staff responsible for such participation; and

(l) Nominating subcontractors for participation in business assistance programs sponsored by the Port Authority or the Regional Alliance for Small Contractors such as the Loaned Executive Assistance Program (L.E.A.P.).

The MBE/WBE Participation Plan may be modified only with the written approval of the Port Authority's Authorized Representative.

Certification of MBEs and WBEs hereunder shall be made by the Office of Business Diversity and Civil Rights of the Port Authority of New York and New Jersey (the "OBDCR"). If the Contractor wishes to utilize a firm not already certified by the OBDCR, the Contractor shall submit to the OBDCR a written request for a determination that the proposed firm is eligible for certification. This shall be done by completing and forwarding such form as may be then required by the OBDCR. All such requests shall be in writing addressed to the Office of Business Diversity and Civil Rights, the Port Authority of New York and New Jersey, 2 Montgomery Street, 2nd Floor, Jersey City, NJ 07302 or such other address as the Port Authority may specify by notice to the Lessee/Permittee. Certification shall be effective only if made in writing by the Director in charge of the OBDCR. The determination of the OBDCR shall be final and binding.

The Port Authority has compiled and made available on-line an MBE/WBE Directory which sets forth the firms that the Port Authority has determined to be (1) MBE/WBEs and (2) experienced in performing work in the trades and contract dollar ranges indicated in the Directory. The Directory can be accessed at <http://www.panynj.gov/supplierdiversity>. The Port Authority makes no representation as the financial responsibility of such firms or their ability to perform Work.

Only MBE's and WBE's certified by the OBDCR will count toward the MBE and WBE goals.

Please note that only sixty percent (60%) of expenditures to MBE or WBE suppliers will count towards meeting the MBE and WBE goals for the Work. However, expenditures to MBE or WBE manufacturers (i.e. suppliers that produce goods from raw materials or substantially alter them before resale) are counted dollar for dollar.

The Lessee/Permittee shall ensure that all approved MBE/WBE subcontractors maintain a regular on site presence at the construction site for the portions of the Work they are subcontracted to perform and that they exercise financial and operational management and control of such portions of the Work."

G. *Worker Retention and Employee Training*

The Prime Landlord may operate a "displaced worker program" to cover Airport retail employees who lose their jobs when a concessionaire vacates and stops operating at the Airport. If there is such a program, then concessionaires may be required to participate in connection with their own hiring needs for their premises.

Displaced employees are placed into a pool, then assigned to various worker categories. A new concessionaire is required to interview all displaced workers who are in the category of the employees the concessionaire needs.

Although the concessionaire is required to *interview* displaced workers, the concessionaire is typically not obligated to *hire* any displaced worker. However, the

concessionaire may need to interview from the displaced worker pool for any future hiring needs until a certain percentage of the concessionaire's employees are hired from the displaced worker program.

Airports are recently requiring primes/developers to provide employee training at their cost.

#### Examples of "Worker Retention" language

"Employee Retention. If the Lessee's concession at the Premises is of the same type (i.e., food, retail, news/gifts or duty-free concession) as that of the immediately preceding concession operator at the Premises (the "Predecessor Concession"), the Lessee agrees to offer continued employment for a minimum period of ninety (90) days, unless there is just cause to terminate employment sooner, to employees of the Predecessor Concession who have been or will be displaced by cessation of the operations of the Predecessor Concession and who wish to work for the Lessee at the Premises. The foregoing requirement shall be subject to the Lessee's commercially reasonable determination that fewer employees are required at the Premises than were required by the Predecessor Concession; provided, however, that the Lessee shall retain such staff is deemed commercially reasonable on the basis of seniority with the Predecessor Concession at the Premises. The Port Authority shall have the right to demand from the Lessee documentation of the name, date of hire, and employment occupation classification of all employees covered by this provision. In the event the Lessee fails to comply with this provision, the Port Authority have the right at any time during the continuance thereof to take such actions as the Port Authority may deem appropriate including, without limitation, termination of this Agreement."

"Concessionaire acknowledges that employees of preceding operators at the Airport have been or are being pooled and ordered by seniority within job classification pursuant to a Memorandum of Agreement between TCM's affiliate and the Union dated October 12, 2011 ("Memorandum"). Concessionaire agrees to offer continued employment for a minimum period of ninety (90) days to such pooled employees who wish to work at the Premises as needed to perform available work on the basis of seniority and job classification, in accordance with the terms of the Memorandum and the Los Angeles Service Contractor Worker Retention Ordinance. In the event Concessionaire fails to comply with this provision, TCM shall have the right at any time during the continuance thereof to take such actions as TCM may deem appropriate including, without limitation, termination of this Agreement."

"Concessionaire shall abide by Chapter 22, Article III, Division 1 of the City of Atlanta Code of Ordinances, Airport Service Contractor Worker Retention Program, which requires Concessionaire to retain service employees from a former employer with a similar service contract with the City for a 90-day trial employment period that have been employed for at least the immediate preceding six months."

#### H. *FAA / TSA Compliance, including Security (Employee Badging)*

Airports are required to have TSA-approved security programs pursuant to regulations promulgated by the U.S. Department of Homeland Security, Transportation Security Administration. All concessionaires, and their employees, agents, and contractors, must comply with these security protocols. A substantial aspect of this requirement is the "badging" process. Because concessionaire employees will have unescorted access to the airport, they will need to obtain a badge, which involves undergoing a criminal background check, fingerprinting, and a security threat assessment conducted by Homeland Security.

#### I. *Volatility of Airlines and Mergers and Impact on Concessions*

1. *How does a concessionaire protect itself if an airline moves and there is no gate traffic?*

Typically, an airport authority or airline will NOT guarantee any level of enplanements, whether throughout the entire airport, terminal or concourse, or any portion thereof, and the risk is placed on those operating businesses. Airlines are relocated within an airport from time to time based on several factors and concessionaires have no control over airlines, types of aircraft or gate usage. From an operator perspective, one might try to negotiate some protections in the concession agreement that will allow closing of the units and a buy-out of unamortized investment from the airport authority, airline or landlord if gates are taken out of service for a specified period of time (for example, 3 or 6 month periods). Another method would be to allow the temporary closing of the unit while the gates are not operational and allow the units to be reopened when flights have resumed, and add additional term to the concession agreement to reflect the length of the original term. When areas of terminals or concourses are shut down for gate renovation or redevelopment, or due to overall lack of business, airport authorities and airlines seem to be more willing to allow closures of units or a buy out the unexpired portion of the concession agreement.

One example that is used often relates to the operation of duty-free concessions. Unless the duty-free concession is also allowed to sell duty-paid products to non-international passengers, then these concessions are typically opened only during the periods of the day when there are international flights and they may open and close more than once per day depending on the schedule of international flight departures.

2. *Sales Kickouts.*

This is another avenue to consider when negotiating the concession agreement. From the operator perspective, if sales haven't reached a certain level by the end of a specified period of time, you might want to have the right to terminate early. However, if this right is given to the concession operator and is exercised, it would be extremely rare for a landlord to agree to reimburse for any remaining unamortized investment.

#### J. *Enplanement Protection*

1. *Sales per Enplanement* – refers to how much on average each enplaned passenger spends. This is the metric used to measure success for the Developer.
2. *MAG Tied to Enplanements* - at the Prime Lease level, Minimum Annual Guarantee owed to the Prime Landlord may be tied to enplanements (e.g., \$0.50 per enplanement). The Prime Landlord and Landlord may set a base year for enplanements from which they will compare any future year's enplanements. If any such year has more or less than a certain percentage of the base year's enplanements, MAG may be adjusted under the Prime Lease by a calculation agreed upon between the parties.
3. *Landlord's Right to Terminate* – in certain circumstances, the Landlord may have the right to terminate the Prime Lease if enplanements dip below a certain number, and usually have to stay below that number over a 12-month period.
4. *Percentage Rent Tied to Enplanements* - at the sublease level, percentage rent and MAG may similarly be tied to enplanements, although this strategy is not often used in most deals. Depending on the underlying economics of the deal, one of the parties may attempt to tie MAG to enplanements. Similarly, one of the parties may attempt to tie percentage rent to enplanements. If enplanements are expected to rise during the length of the sublease term, then the Landlord has the incentive to tie the economics to enplanements. If enplanements are expected to decrease during the length of the sublease term, then subtenants have the incentive to tie the economics to enplanements.

5. *Example of Rent Reduction Based on Enplanements*

*“Reduction in Rent Due to Changes in Enplanements.*

These definitions apply to this Section entitled “Reduction in Rent Due to Changes in Enplanements”:

“Affected Concourse” means a Concourse in which Concessionaire operates Concessions under the Agreement and is limited to Concourses XXXXX.

“Enplaned Passenger” means and includes each passenger boarding an airplane from an Affected Concourse, whether such passenger has paid a fare for his/her ticket, is flying on frequent flyer miles, boards under a buddy pass, or otherwise.

“Year” means a three hundred and sixty-five (365) day period beginning on the effective date of the Agreement. For example, a Year under an Agreement effectively dated January 1, 2018, will be the period from January 1, 2018, through December 31, 2018, and a Year under an Agreement effectively dated August 1, 2018, will be the period from August 1, 2018, through July 31, 2019.

Reduction in Enplaned Passengers; Reduction of MAG.

Rules Applicable to Concessions Located in Concourses.

If the total number of Enplaned Passengers departing an Affected Concourse, as documented by the City’s Department of Aviation in monthly reports received from Airlines departing flights from such Affected Concourse, for any whole month in the second or any subsequent Year during the term of the Agreement decreases by more than twenty-five percent (25%) from the same month of the previous Year, then MAG rent payments due under this Agreement will be reduced (the “Reduction”) in the following manner:

MAG Monthly Installment: the monthly installment of the MAG due for the following month (and for that month only) will be reduced by the month over month percentage decrease in the number of Enplaned Passengers for the month experiencing the decrease; and

Agreement Year MAG: the Minimum Annual Guarantee for the Agreement Year in which the reduced monthly payment amount falls will also be reduced by the dollar amount by which the monthly installment of the MAG was reduced. The same test and calculation shall apply each month thereafter until the first month that the reduction in Year over Year monthly enplanements is less than twenty-five percent (25%) at which time the adjusted MAG in effect prior to the adjustment provided for herein shall be reinstated.

Calculation Examples. For example, if the number of Enplaned Passengers for the month of July 2018 declined by thirty percent (30%) over the number of Enplaned Passengers for the month of July 2017, then the MAG amount payable for the month of August 2018 will reduce by thirty percent (30%); the MAG for the Agreement Year in which August 2018 falls will decrease by the dollar amount of the reduction.

Submission of Claim for Reduction; Reduction Only Available if Concessionaire is Paying MAG; Reduction Not Available if Concessionaire is Paying Percentage Rent. Claims for a Reduction may only be submitted quarterly and may only include entire monthly periods. Reduction in Enplaned Passengers for partial monthly periods will not qualify for a Reduction. If, during any month in which Enplaned Passengers are reduced, Concessionaire is required to pay percentage rent, a claim for a Reduction will not be available. A claim for a Reduction must be submitted by the last day of the month following the last month in the quarter for which a Reduction is sought. For example, if

there is a reduction in the number of Enplaned Passengers for an Affected Concourse or the Airport as a whole (depending on the location of the affected Premises) beginning on August 15, 2017, and continuing through December 31, 2017, a claim for a Reduction may only be made for the months of September, October, November and December 2017, and must be submitted by January 31, 2018.

Certification of Claim for a Reduction. If Concessionaire desires to submit a claim for a Reduction, it must submit on forms developed by Department of Aviation.”

“Tenant’s Guaranteed Rent shall be adjusted (i) once on the Rental Commencement Date, if the Actual Enplaned Passengers in the Terminal for the period from \_\_\_\_\_ to and including \_\_\_\_\_, are less than the Actual Enplaned Passengers in the Terminal for the period from June 1, 2010 to and including \_\_\_\_\_ (“Base Enplanement Period”), then the Guaranteed Rent shall be decreased below the initial amount set forth in Section 2.01 hereof in the same proportion as the decrease in Actual Enplaned Passengers from the Base Enplanement Period, and (ii) thereafter, annually commencing on the first anniversary of the Rental Commencement Date and on each anniversary thereafter in an amount equal to eighty percent (80%) of the actual Guaranteed Rent and Percentage Rent required to be paid hereunder for the prior twelve (12) month period (“Effective Rent”); provided, however, Tenant’s Guaranteed Rent shall not decrease below the initial amount of \_\_\_\_\_ (\$\_\_\_\_\_) set forth above or such lesser amount as determined in (i) hereinabove.

In addition, the Annual Thresholds shall also be adjusted on the third anniversary of the Rental Commencement Date annually in connection with the annual adjustments to Tenant’s Guaranteed Rent by the same percentage increase or decrease adjustment made to Tenant’s Guaranteed Rent.”

K. *Tenant’s Store Hours*

1. The Airport is open for business every day, 365 days per year, and is busy during non-traditional working and shopping hours.
2. Most concessionaires are required to remain open during all hours necessary to provide service for the earliest daily incoming and outgoing flights (including the provision of service to passengers who arrive in advance of same) and the latest daily incoming and outgoing flights, including non-scheduled activity by charter airlines.
3. In general, concessionaires are required to be open during the following base hours: (i) if the space is located on the departures level, at least 2 hours before the 1st scheduled departure until the last departure of the day, without exception, and (ii) if the space is located on the arrivals level, from the first scheduled arrival to at least an hour after the last scheduled arrival, without exception.
4. If passenger traffic conditions, flight scheduling, flight or weather delays or other considerations make it necessary – almost always in the sole opinion of the Landlord or the Prime Landlord – the affected terminal’s concessions must be open at times not then-scheduled. This is almost always a requirement imposed on food and beverage concessionaires, in particular.
5. In an emergency, concessionaires are required to open or keep open their space upon 1-hour advance verbal notice. Concessionaires will normally be required to expressly acknowledge the need for flexibility in the service hours from time to time in their subleases.

L. *Labor Harmony*



Increasingly, more and more airports (whether the municipality, airport authority or airline) will want to avoid labor issues in the airport for numerous reasons – disruption of passenger services, effect on non-aviation revenue streams, security risks, impact on the overall airport experience, amongst other reasons. In some airports, concessionaires must provide evidence of a labor harmony agreement or a labor peace agreement as a condition to submitting a proposal in response to a public or private (P3 private entity, private developer or fee manager) competitive solicitation or, if awarded, prior to or at the time of signing the concession agreement.

The labor harmony agreement must contain a provision prohibiting the labor organization and its members from engaging in any picketing, work stoppages, boycotts or other interference with the airport's concession program. Typically, this is in exchange for the concessionaire's agreement to remain neutral and not oppose attempts to organize or seek union representation for concession employees. The duration of the agreement is usually tied to the term of the concession agreement. In some instances, there are exceptions to the requirements for a labor peace agreement – companies which employ less than a prescribed number of employees at their concessions at the airport, small local companies or ACDBE certified companies with less than a prescribed number of employees.

Examples of Labor Harmony language:

"In connection with its operations at the Airport under this Agreement, the Lessee shall serve the public interest by promoting labor harmony, it being acknowledged that strikes, picketing, or boycotts may disrupt the efficient operation of the Terminal. The Lessee recognizes the essential benefit to have continued and full operation of the Airport as a whole and the Terminal as a transportation center. The Lessee shall immediately give oral notice to the Port Authority (to be followed reasonably promptly by written notices and reports) of any and all impending or existing labor-related disruptions and the progress thereof.

If any type of strike, picketing, boycott or other labor-related disruption is directed against the Lessee at the Terminal, or against its operations thereat pursuant to this Agreement, which in the opinion of the Port Authority (i) physically interferes with the operation of the Airport, the Terminal or the Premises, or (ii) physically interferes with public access between the Premises and any portion of the Terminal or the Airport, or (iii) physically interferes with the operations of other operators at the Airport or the Terminal, or (iv) presents a danger to the health and safety of users of the Airport or the Terminal, including persons employed thereat or members of the public, the Port Authority shall have the right at any time during the continuance thereof to take such actions as the Port Authority may deem appropriate including, without limitation, terminating this Agreement and the letting on five (5) days' written notice to the Lessee. In the event of termination by the Port Authority hereunder this Agreement and the letting hereunder shall cease and expire on the effective date of termination stated in the notice with the same force and effect as if such date were the original expiration date of the letting hereunder.

The Lessee represents that, prior to or upon entering into this Agreement, it has delivered to the Port Authority evidence of a signed labor peace agreement, in the form attached hereto as Exhibit X, or in the event Exhibit X is inapplicable, then a signed officer's certification to such effect in the form required by the Port Authority.

The provisions of this section shall apply to concession operators which employ ten (10) or more persons at the Premises.

#### EVIDENCE OF SIGNED LABOR PEACE AGREEMENT

[Insert Name of Company] (the "Company") has complied with board Resolution "All airports – Labor Harmony Policy" passed October 18, 2007, which stipulates that the Company must sign a Labor Peace Agreement with a labor organization that seeks to represent the Company's employees and that contains provisions under which the labor organization and its members agree to refrain from engaging in any picketing, work stoppages, boycotts or any other economic interference with the Company's operations.

FOR THE COMPANY:

FOR THE UNION:"

"Concessionaire agrees that in the use of the Premises or any work performed by or on behalf of Concessionaire in or about the Premises, Concessionaire shall employ, directly or indirectly, only labor which can work in harmony with that being employed by TCM, the City and by other concessionaires at the Airport. Concessionaire shall not employ or permit the use of any labor or otherwise take any action which might result in a labor dispute involving personnel performing work or providing services at the Airport by or on behalf of Concessionaire. Further, in the event of any such interference or conflict, Concessionaire, upon demand of TCM or the City, shall cause such contractors or laborers causing such interference or conflict to leave the Airport immediately. In the event that the City determines that it is necessary for public safety or the efficient operation of the Airport to post police details or to take other actions as a result of the inability of Concessionaire or its employees, contractors, subcontractors, or other parties performing work on or about the Premises to work in harmony with other elements of labor employed at the Airport, Concessionaire shall reimburse the City for all reasonable and actual costs incurred by the City in doing so.

Concessionaire shall participate in forming, if not already formed, and join either the food & beverage or retail multiemployer association, as applicable, at the Airport. Concessionaire shall (a) assign all of its bargaining rights, duties and obligations to the association and make the assignment irrevocable for any reason until January 1, XXXX and revocable as of that date or any subsequent anniversary thereof by giving at least ninety (90) days advance notice to the union and the association, and (ii) waive any and all rights it has or may acquire to withdraw from such association. In the event Concessionaire has a separate collective bargaining agreement with the Union (as hereinafter defined), Concessionaire shall be exempted from the requirements of this subsection (b). Such obligation shall not apply to news & gift concessions.

Concessionaire represents that, prior to or upon entering into this Agreement, it has delivered to TCM (i) Evidence of a Signed Labor Peace Agreement, in the form attached hereto as Exhibit C, and (ii) a copy of a Labor Peace Agreement meeting the requirements of the Board of Airport Commissioners ("BOAC") Resolution No. 23437 from October 15, 2007, executed by all of the parties and stating that such Labor Peace Agreement shall prohibit such labor organizations and their members from engaging in any picketing, work stoppages, boycotts or other economic interference with the business of Concessionaire at any of the airports operated by LAWA for the duration of the Agreement. A sample of such Labor Peace Agreement is attached hereto as Exhibit D.

#### EVIDENCE OF SIGNED LABOR PEACE AGREEMENT

\_\_\_\_\_ (the "Company") has complied with LAWA's Labor Peace Policy for the Los Angeles International Airport, which stipulates that all concessionaires must have a signed labor peace agreement with the labor organizations that represent or are seeking to represent employees in the concession industry that prohibit the labor organizations and their members from engaging in picketing, work stoppages, boycotts or other economic interference with the business of the concession operators for the duration of their concession agreements with LAWA.

FOR THE COMPANY:

FOR THE UNION:

## MEMORANDUM OF AGREEMENT

THIS AGREEMENT is made and entered into by and between \_\_\_\_\_ (hereinafter the "Employer"), and \_\_\_\_\_ (hereinafter called the "Union") (together, with the Employer, "the parties").

1. This Agreement shall cover all employees covered in classifications listed in Exhibit A (referred to hereinafter as "Employees") at all of the Employer's concessions including food and beverage, specialty retail, news and gifts operations ("Operations") at Los Angeles International Airport ("LAX"), which during the term of this Agreement are operated by the Employer. The term "Employer" shall be deemed to include any sole proprietorship, firm, partnership, corporation, joint venture or other legal entity substantially under the control of the Employer covered by this Agreement, or one or more principal(s) of the Employer covered by this Agreement, or a subsidiary of the Employer covered by this Agreement, or any person, firm, partnership, corporation, joint venture, or other form of business organization that has or acquires any right to operate Operations at LAX.
2. The parties hereby establish the following procedure for the purpose of ensuring an orderly environment for the exercise by the Employees of their rights under Section 7 of the National Labor Relations Act and to avoid picketing and/or other economic action directed at the Employer in the event the Union decides to conduct an organizing campaign among Employees.
3. The parties mutually recognize that national labor law guarantees employees the right to form or select any labor organization to act as their exclusive representative for the purpose of collective bargaining with their employer, or to refrain from such activity.
4. The Employer will take a neutral approach to unionization of Employees. The Employer will not undertake any action nor make any statement that will directly or indirectly state or imply any opposition by the Employer to the selection by such Employees of a collective bargaining agent, or preference for or opposition to any particular union as a bargaining agent.
5. The Union and its representatives will not coerce or threaten any Employee in an effort to obtain authorization cards, or otherwise unlawfully interfere with any rights afforded the Employees under the NLRA.
6. The Employer shall comply with Los Angeles Service Contractor Worker Retention ordinance. Following compliance with the Worker Retention ordinance, whenever the Employer finds it necessary to hire new Employees for vacancies in job classifications covered by this Agreement in the Operations, the Employer shall notify the Union to request applicants for such vacancies. When requesting applicants, the Employer shall state the qualifications applicants are expected to possess. The Union may furnish applicants for the job vacancies specified by the Employer. The Union's selection of applicants for referral shall be on a non discriminatory basis and shall not be based upon or in any way affected by membership in the Union or the Union's bylaws, rules, regulations, constitutional provisions, or any other aspects or obligation of Union membership policies or requirements, or upon personal characteristics of an applicant where discrimination based upon such characteristics is prohibited by law. The Employer agrees that any interest demonstrated by an applicant in joining the Union shall not constitute grounds for

discriminatory or disparate treatment nor adversely impact the applicant's ability to be hired by the Employer. The Employer shall be the sole judge of an applicant's suitability, competence and qualifications to perform the work of any job to be filled. If, within five (5) calendar days after being notified by the Employer, the Union is unable to furnish applicants adjudged suitable by the Employer for the vacant position(s), the Employer may seek applicants for those positions from other sources.

7. If the Union provides written notice to the Employer of its intent to organize Employees covered by this Agreement, the Employer shall provide access to its premises and to such Employees by the Union under the following conditions: The Union may engage in organizing efforts in non-work areas during Employees' non-working times (before work, after work, and during meals and breaks) and/or during such other periods as the parties may mutually agree upon. "Organizing" includes communicating with Employees before and after recognition of the Union as provided in Paragraph 9. The Employer shall request the granting of security clearance from the Airport authority and use commercially reasonable efforts in good faith to obtain clearance for the organizers. The Union shall exercise due care so that its access to Employees does not disrupt the Employer's business or violate any security regulations.

8. Within ten (10) days following receipt of written notice of intent to organize Employees, the Employer will furnish the Union with a complete list of Employees, including both full and part-time Employees, showing their job classifications, departments, terminals, and addresses. Thereafter, the Employer will provide updated complete lists monthly. This obligation will expire 12 months following the Union's initial written notice of intent to organize the Employer's Employees and thereafter the Employer will only be required to provide lists to the Union within 10 days of a specific request by the Union. The Union will keep the information provided pursuant to this Paragraph confidential and not use it for any purpose other than the purposes of this Agreement.

9. The Union may request recognition as the exclusive collective bargaining agent for the Employees in a unit consisting of all the Operations. The Union may request recognition at any time a substantial and representative complement of Employees is actively at work in the Operations, even if some of the Operations have not yet opened at the time the Union makes its request. The Arbitrator identified in Paragraph 14, or another person mutually agreed to by Employer and Union, will conduct a review of Employees' authorization cards and membership information submitted by the Union in support of its claim to represent a majority of such Employees. The review shall involve a comparison of the authorization card signatures of the Employees to W-4 or I-9 forms for such Employees provided to the Arbitrator by the Employer. The identity of all card-signers shall be kept confidential from the Employer. Such review shall take place no more than ten (10) days after the Union's request absent mutual agreement by the parties to extend time. If that review establishes that a majority of such Employees has designated the Union as their exclusive collective bargaining representative, the Employer will recognize the Union as such representative of such Employees. The Employer will not file a petition with the National Labor Relations Board ("NLRB") for any election in connection with any demands for recognition provided for in this Agreement or file a notice of voluntary recognition with the NLRB, so that the decision of when and whether to provide such notice is within the sole discretion of the Union. If the Union notifies the NLRB of recognition pursuant to this Agreement, the Employer shall post the NLRB notice of recognition in accordance with the instructions from the NLRB immediately upon receipt of the notice. The Union and the Employer agree that if any other person or entity petitions the NLRB for any election as a result of or despite recognition of the Union pursuant to this Paragraph, (a) if the NLRB notice has been posted for 45 days before the petition is filed (a condition that applies only to this subparagraph (a)), the Employer and the Union will each request that the NLRB dismiss the petition on grounds of recognition bar or, if they have agreed to a collective bargaining agreement covering Employees at the time the petition is filed, on grounds of contract bar, (b) if the petition is not dismissed, the Employer and the Union shall agree to a full consent election agreement under Section 102.62(c) of the NLRB's Rules and Regulations, and (c) the Employer and the Union shall at all times abide by the provisions of this Agreement except the following sentence. The Union and the Employer will not file any charges with the NLRB in connection with any act or omission occurring within the context of this Agreement; arbitration under Paragraph 14 shall be the exclusive remedy.

10. If the Union is recognized as the exclusive collective bargaining representative as provided in paragraph 9, negotiations for a collective bargaining agreement shall be commenced immediately. To ensure labor peace throughout the collective bargaining process, if the parties are unable to reach agreement on a collective bargaining agreement within 90 days after the Union's request for collective bargaining, all unresolved issues shall be submitted for resolution to final and binding arbitration pursuant to Paragraph 14. The arbitrator identified in paragraph 14 below shall be the arbitrator, unless another arbitrator is mutually agreed to by the parties. The arbitrator shall be guided by, but not limited to, the following considerations: (a) wages, hours and other terms and conditions of employment of the Employer's competitors; (b) the Employer's financial capacity (if the Employer places this in issue); (c) cost of living as it affects the Employees and the ability of Employees to earn a living wage; and (d) regional and local market conditions. This paragraph shall not apply if the Employer has made an assignment to a multiemployer association.

11. During the life of this Agreement, the Union will not engage in strikes (including sympathy strikes), picketing, work stoppages or slowdowns, sit-ins, concerted business interruptions, leafleting or boycott or other protest or adverse economic action directed at or with respect to or interfering with the Employer's Operations at LAX, and the Employer will not engage in a lockout of the Employees. If the Employer recognizes any union besides Union as the exclusive collective bargaining representative of Employees, or any of them, this paragraph shall terminate immediately and without notice.

12. In the event that the Employer sells, transfers, or assigns all or a controlling interest in its right, title, or interest in the Operations, or in the event there is a change in the form of ownership of the Employer, the Employer shall give the Union reasonable advance notice thereof in writing consistent with legal requirements, and the Employer further agrees that as a condition to any such sale, assignment, or transfer, the Employer will obtain from its successor or successors in interest a written assumption of this Agreement and furnish a copy thereof to the Union, in which event the Employer or such other assignor shall be relieved of its obligations hereunder to the extent that the Employer or such other assignor has fully transferred its right, title, or interest. This Agreement shall be binding upon any successor to the Union; and, the Union shall take all necessary measures to ensure its continuing application to any successor(s).

13. The Employer shall incorporate the entirety of paragraphs 4, 6, 7, 8, 9, and 10 of this of Agreement in any contract, subcontract, lease, sublease, operating agreement, franchise agreement or any other agreement or instrument giving a right to any business organization to operate any enterprise in LAX employing Employees in classifications listed in Exhibit A, or in classifications called by different names when performing similar duties, and shall obligate any business organization taking such interest, and any and all successors and assigns of such business organization, to in turn incorporate said paragraphs in any further agreement or instrument giving a right as described above. The Employer shall enforce such provisions, or at its option, assign its rights to do so to the Union. The Employer shall give the Union written notice of the execution of such agreement or instrument and identify the other party(ies) to the transaction within 15 days after the agreement or instrument is signed. The terms "Employer" and "Operations" shall be modified in such agreement or instrument to conform to the terminology in such agreement or instrument but retain the same meaning as in this Agreement, and the terms "Employer" and "Employees" as used herein shall be modified to refer, respectively, to the business organization(s) receiving a right to operate an enterprise in LAX and the employees of such business organization(s). Employer's obligations under this paragraph shall be waived in the case of a bona fide agreement between an operator and the Union, but only if the waiver is explicitly set forth in such agreement in clear and unambiguous terms.

14. The parties agree that any disputes over the interpretation or application of this Agreement shall be submitted to expedited and binding arbitration, with XXXX serving as the arbitrator. If he is unavailable to serve within thirty (30) calendar days of notification then XXXXX or another mutually acceptable person who can serve at the earliest opportunity, shall be the arbitrator. The arbitrator shall have the authority to determine the arbitration procedures to be followed. The arbitrator shall also have the authority to order the non-compliant party to comply with this Agreement. The United States District Court for the Central District of California shall

have exclusive jurisdiction in any action concerning arbitration under this Agreement. The parties hereto agree to comply with any order of the arbitrator, which shall be final and binding.

15. This Agreement shall be in full force and effect from the date it is fully executed on behalf of the Employer and the Union until three (3) years from the date the Employer has opened all of the Operations that it is entitled to operate under its contract(s) with LAX or LAX's agent, or if sooner upon execution of a collective bargaining agreement or issuance of an interest arbitration award which concludes the collective bargaining agreement negotiations, either of which explicitly supersedes this document.

16. Nothing herein shall be interpreted as superseding a locally imposed "labor peace" requirement, nor any government or legal requirement which mandates a contrary obligation upon either or both of the parties. During the term of this Agreement, representatives of the Union will not have any communications with any representative of Los Angeles World Airports ("LAWA") in which they (a) make negative or disparaging comments about the Employer or its policies at LAX; or (b) express the opinion or suggest that LAWA should either decline to do business with the Employer or choose to do business with one of the Employer's competitors at LAX.

#### EXHIBIT A

All regular full-time and regular part-time food and beverage, retail clerk, stocking and warehouse and concessions driver employees, including lead employees and working supervisors who are not authorized to hire, fire or effectively recommend discipline, and excluding supervisors, managers and guards as defined in the National Labor Relations Act."

#### M. *Special Sublease Considerations*

##### 1. *Rental upon Delivery*

- In some Airports, MAG is due upon delivery of the premises from the Prime Landlord to the Landlord, translating into the same requirement being imposed upon the subtenants to the Landlord.

##### 2. *Airport Modifications/Relocation*

- The Prime Landlord typically retains the right to modify the Airport as it deems necessary or proper, in its sole and absolute discretion. Thus, concessionaires must accept that their subleases may be terminated if necessary in connection with any such modifications; provided, however, that they are reimbursed their unamortized investment costs. Concessionaires typically must also accept that if the Landlord or Prime Landlord has comparable space available, the concessionaires will negotiate in good faith to be relocated, but with the right to terminate the sublease if an agreement cannot be reached.

##### 3. *Pouring Rights*

Pouring rights agreements are becoming increasingly relevant at airports. The Prime Landlord or Landlord may enter into an agreement with a third-party granting the third-party exclusive or semi-exclusive rights to be the sole provider of beverages or other products at the airport. These agreements are most frequently entered into with beverage companies, such as Pepsi or Coca-Cola.

If a pouring rights agreement exists, then concessionaires will be required to comply with it, advertise and sell only those products or brands protected under the agreement to the exclusion of all other similar protects or brands.

Concessionaires may, however, already have an existing exclusive agreement with a conflicting provider. In such a case, language should be added to the sublease stating that the concessionaire's existing exclusive agreement controls for so long as it remains in effect. Or, in the alternative, a Landlord may elect to grant an exception to its exclusive arrangement. It is important to consider who is responsible for any penalties or fines assessed against any Subtenant associated with its breach of, or exception to, its own pouring and/or supply rights contract caused by the Landlord's failure to grant an exception.

#### Examples of "Pouring Rights" language

"Concessionaire acknowledges that the Board currently has a semi-exclusive (95%) beverage pouring rights agreement with Coca-Cola Refreshments USA, Inc. Pouring rights shall apply to the dedication of display and cooler space and the selection of non-alcoholic beverage products displayed, sold and served by Concessionaire. The Board reserves the right to allow other competitive beverage products to be allocated in the remaining 5% of space, provided that: (a) no competitive product shall be displayed, sold and/or served on or from any equipment, except as set forth below, provided by Concessionaire or bearing Concessionaire's trademarks or logos; and (b) there shall be no competitively- branded coolers anywhere on the premises. Allocation of display space for non- exempt beverage products shall be according to the Beverage Exclusivity Policy.

All water products must be purchased through Coca-Cola Refreshments USA, Inc. Beverage pouring rights shall exclude any coffee or tea product that is not bottled. Concessionaire agrees to include products included in said Agreement in Concessionaire's menu, if applicable, and purchase said products via the Airport's exclusive agreement to the extent those products are not in conflict with agreements existing prior to January 2004. An initial price ceiling on 20 oz. bottled beverages has been set not to exceed \$XXX. The price ceiling for various beverage products shall be reviewed annually for price adjustments. Should The Coca-Cola Company Agreement expire during the term of this contract and another soft drink company wins the contract, the concessionaire shall comply with the new company's product mix."

### **III. COLLEGE CAMPUS F&B LEASING**

#### **A. Specialty Retail (Bookstores)**

1. There are very little specialty retail locations on college campuses and they are typically limited to college bookstores, most of which are owned and operated by the college or university. In some instances bookstores may be a franchised or licensed operation – for example, Barnes & Noble does operate some bookstores on major campuses in the United States.

#### **B. Food & Beverage**

1. Typically, food & beverage locations are either (i) self-operated by the college or university (such as the old generic food courts in student unions and all of the cafeterias in student housing); or (ii) operated under a franchise or license arrangement and not as a corporate store by the brand (there are not very many direct operations by brands on campuses). In the last 10 years or so, more and more national and regional brands have a presence in these locations. The business model is determined on case-by case-basis for the brand franchisor/licensor depending on type of college campus and importance to brand. The internal rate of return is less for non-traditional locations as compared to traditional locations on the street.

2. For those colleges and universities who have elected not to self-operate, they usually seek a master or prime concessionaire to operate all of the branded food service locations. Some of the primary organizations that provide this service obtain franchise or

license rights from the brands and then submit proposals in response to the procurement or solicitation process.

C. Issues To Be Aware of During Lease Negotiations:

1. Operating hours are often more limited than typical street location hours. Weekdays hours may differ with respect to different locations on campus based on the use of the building in which the different premises are located. Concessions may be required (and may wish to) close early on Fridays and close on the weekends because traffic is significantly reduced during these times.

2. Many campus businesses are not open during winter and summer breaks. Thus, employee attrition rates are higher than normal where students make up a majority of the employees. Concessionaires should therefore expect to train new employees and retrain returning student-employees on a semi-regular basis. Most businesses usually run a 9-month operation (only about 50% are open during the summer), and, even if open during the summer, the level of sales is far less than compared to the part of the year when school is in session.

3. Labor organizations are more organized and entrenched in union states on campuses, thereby increasing' operating costs.

4. On-campus or campus-affiliated food service employees must be paid the same minimum wage as other employees of the school. This requirement is primarily dictated by state law for public schools, but more frequently for private schools as well.

5. The school's sustainability policy may increase the cost to operate as compared to corporate or traditional franchise locations. There are often more requirements for recycling, in particular.

6. The school has the right to review and approve all menu items and pricing.

7. The parties will need to determine which portions of the concessionaire's menu will be a part of the student meal plan, thus allowing students to use the meal plan voucher system.

8. The POS system may be owned by the school, in which case the school collects all revenues and distributes an appropriate share to the franchisor/licensor. This scenario is not as seamless as with a traditional franchisee/licensee operation in which systems are required to link with the brand's corporate systems – and may make getting accurate, real-time and complete information more difficult.

9. Unrelated Business Income Tax (UBIT) – while colleges and universities are tax exempt organizations, they are still subject to tax on any unrelated business income they may generate. Generally, unrelated business income is income from a trade or business that is regularly carried on and that is not substantially related to the mission of the organization on which the organization's exempt status is based. The IRS may pursue the on-campus concessionaire since the operation is not part of the main academic purpose of the institution. Imposition of this tax is very difficult to overcome if there is stand-alone building but certain exemptions from taxation exist (see Publication 598 (Rev. January 2017) Tax on Unrelated Business Income of Exempt Organizations).

IV. **TRAIN STATION LEASING**

A. Old Infrastructure/Re-Development Opportunities. In recent years, more and more municipalities have sought redevelopment of older, historic train stations and tying these historic buildings into an overall transit hub including commuter rail, light rail, subway and similar mass transit. As a result of these redevelopments, transit hubs have begun to offer more amenities including newsstands, specialty retail, quick serve and high end restaurants.



B. Denver Union Station Redevelopment

1. P3 between Denver Union Station Project Authority (DUSPA) and Union Station Neighborhood Company (a consortium of private entities)
  - (a) DUSPA awarded Design-Build contract separately
2. Eagle P3 Project
  - (a) 34-year P3 concession in which Denver Transit Partners performs design, build, operates and maintains, and provides partial financing
  - (b) Consists of 3 commuter rail lines, trains and maintenance facility
  - (c) Regional Transportation District (RTD) applied for the Eagle Project to be a participant in the P3 Pilot Program and was accepted as one of the 3 projects in 2007
  - (d) Funding solutions
    - (a) Full funding grant agreement
    - (b) TIFIA loan
    - (c) Private Activity Bonds (PABs)
    - (d) RTD Bonds and certificates of participation
    - (e) Grant anticipation revenue vehicles
    - (f) Pay-go
    - (g) Private Equity

C. Union Station Master Plan (Amtrak – Washington, DC)

1. Amtrak and other stakeholders, including Union Station Redevelopment Corporation (USRC), United States Department of Transportation (USDOT), Maryland Transit Administration (MTA), Virginia Department of Rail and Public Transportation (VDRPT) and the Washington Metropolitan Area Transit Authority (WMATA), among others, have engaged in a collaborative planning process, creating a world-class master plan for Union Station that addresses existing deficiencies and provides for future growth. The Washington Union Station Master Plan (Master Plan) creates a framework for capital investment that will provide numerous local, regional, and national benefits. The plan is practical, with phased construction that can be accomplished incrementally over a 15 – 20 year period.
2. The Central Concourse will link all three arrival and departure concourses, and will be lined with retail and public amenities.
3. The West Concourse will be primarily used by transferring commuter rail passengers, but will also serve as an amenity to the entire Union Station area with many connections to 1st Street and lined with retail.

V. **TECHNOLOGY**

A. *Digital Initiatives*

Concessionaires are being required to implement operations, technologies and features (which may include, without limitation, those relating to the physical premises, digital initiatives, mobile applications and the like) that are compatible with and support the digital and other technological initiatives of the airport. These initiatives are becoming more and more common, with the intention to increase passenger visits and sales, and otherwise enhance the overall passenger experience at the airport.

B. *Privacy*

1. *Example of Privacy Provision*

“Limited Representation and Warranty. NEITHER PARTY MAKES ANY REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, IN RELATION TO ITS CONFIDENTIAL INFORMATION, INCLUDING WITHOUT LIMITATION WITH RESPECT TO THE ACCURACY, APPROPRIATENESS OR COMPLETENESS OF THE INFORMATION, EXCEPT RECIPIENT REPRESENTS AND WARRANTS THAT IT WILL COMPLY, AND WILL REQUIRE ITS REPRESENTATIVES TO COMPLY, WITH ALL APPLICABLE NATIONAL, STATE/PROVINCIAL AND LOCAL DATA PROTECTION LAWS AND REGULATIONS IN THE MAINTENANCE, DISCLOSURE AND USE OF ALL PERSONAL INFORMATION CONTAINED IN ANY CONFIDENTIAL INFORMATION THAT IS DISCLOSED TO THE RECIPIENT OR ITS REPRESENTATIVES HEREUNDER. For purposes of this Agreement, "Personal Information" means information that: (i) relates to an individual person; and (ii) identifies or can be used to identify, locate or contact that individual alone or when combined with other personal or identifying information that is or can be associated with that specific individual.”

VI. **MILITARY**

Commercial operations on military bases used to be the old “Officer’s Club” or “PX” outlets, but in recent years the United States Navy, Marines, Army and Air Force have issued RFPs seeking more branded awareness for the hundreds, if not thousands, of people of live on, work in and provide support to the armed services at military bases throughout the United States and abroad. The types of offerings are usually a regional or national branded QSR chain with both sit down dining and drive through take outs.

The Business and Support Services Division (MR), Headquarters, United States Marine Corps, Quantico, Virginia, under the staff cognizance of the Deputy Commandant for Manpower and Reserve Affairs, is responsible for providing policy, plans, resources, and support to Marine Corps Community Services (MCCS) activities. MCCS provides commanders with an integrated organization for the development and delivery of Quality of Life programs and services. MCCS operates family, fitness and recreation, exchange and business, services and other Quality of Life programs and services for Marines and their families. The administration, management and operation of local MCCS activities are the responsibility of each installation commander.

MCCS activities are Non-appropriated Fund Instrumentalities of the Federal government, and are therefore subject to directives issued by the Department of Defense, the Secretary of the Navy, and the Commandant of the Marine Corps. The MCCS system generates over one billion dollars in sales per year from a wide variety of business operations. Earnings from its major revenue generators are used to help fund non-revenue generating MCCS programs. Additional information is available at [www.usmc-mccs.org](http://www.usmc-mccs.org).

The following provisions were included in an RFP issued to make potential proposers aware of some of the issues of constructing and operating a non-military commercial enterprise for profit, and operators and their counsel should be aware of the following requirements:

A. *Example of Build-out and Construction-Related Provisions*

“Costs and Build-Out of Improvements. Contractor shall bear the actual cost (as charged to MR/MCCS without markup as evidence by reasonable documentation) of construction technical support costs which consists of project design review fees and oversight of construction project accomplishment; provided, however, such fees for design review and oversight of construction will not exceed the greater of fifteen thousand and 00/100 dollars (\$15,000.00) or one and a half percent (1.5%) of the total cost of the construction or renovation project (excluding Contractor Property (as defined herein)). Additionally, projects that include alterations or modifications to fire protection systems (i.e., sprinkler, smoke, fire detection, Ansul hood systems, etc.) may also require Contractor to reimburse MR/MCCS for the actual cost (as charged to MR/MCCS without markup and as evidenced by reasonable documentation) of fire protection plan review; provided, however, such fire protection plan review fees will not exceed two thousand five hundred and 00/100 dollars (\$2,500.00) per project.

If applicable, and as set forth in the contract, delivery order(s) or modifications, the Contractor shall be required to build-out or renovate assigned concession spaces covered under this contract. Contractor shall design and renovate the facility consistent with Contractor's brand standards, unless otherwise agreed. All costs of design and renovation/construction shall be borne by the Contractor. Unless otherwise specified, spaces to be renovated are provided "as is" and any needed improvements or renovations to designated spaces will be at the Contractor's expense. This contract does not create a right of first refusal and does not require, guarantee, or imply the addition of any Sites to this contract. If additional Sites are added by mutual agreement, a Site Delivery Order or modification will be prepared by an authorized MR/MCCS contracting officer for signature by both Contractor and the MR/MCCS contracting officer.

The Contractor shall submit the following data within thirty (30) days after contract award, issuance of a Site Delivery Order or modification for review and approval of the MR/MCCS Contracting Officer and the Installation's facilities public works division: (1) Conceptual renovation/construction plans including specifications, Architecture & Engineering (A&E) drawings and renderings. (2) Schedule for renovation/construction completion (timeline) (3) Cost of design (excluding in-house overhead costs). (4) Detailed estimate of the renovation/construction, equipment, and other costs. (5) Required documents and necessary permits.

"Notice to Proceed with Plans. As applicable to construction or renovations to be performed, and upon approval of the Contractor's proposed conceptual drawings, the Contracting Officer will provide a Notice to Proceed with Development of Final Construction Plans to the Contractor. The Contractor shall have sixty (60) days to prepare and submit proposed Final Construction Plans."

"Notice to Proceed with Construction. Upon MR/MCCS acceptance/approval of the Contractor's proposed Final Construction Plans, the contracting officer will issue a Notice to Proceed with Construction to the Contractor, and the Contractor shall immediately commence construction and shall have no more than ninety (90) days to open for business.

"As Built Plans. Within ninety (90) days of completion of construction/renovations, Contractor shall provide MR/MCCS with final "as built" plans or record drawings showing the original plans that have been updated with any changes occurring during construction (two readable hard copies and one usable, readable, "soft", electronic copy, in AUTOCAD). Contractor shall also submit an itemization of its cost to design, construct and open the facility, including:(1) Cost of design (2) Cost of equipment, furniture, fixtures, signage (3) Cost of renovations, and (4) Other Costs (specify)."

"Code Requirements. During any remodel or construction, Contractor shall provide, at his own expense, an Architectural Engineer and a General Contractor as applicable. All structural remodeling and modifications to buildings including but not limited to electrical and communication, shall be supervised and inspected by a Contractor-employed qualified inspector who will certify that all construction and infrastructure installation meets plans and specifications. Plans and specifications must comply with the following codes (as applicable):

- (1) The Whole Building Design Guide (WBDG)
- (2) The Unified Facilities Criteria (UFC)
- (3) National Fire Protection Association (NFPA)
- (4) American National Standards Institute (ANSI)
- (5) National Electrical Manufacturers Association (NEMA)
- (6) American Society for Testing Materials (ASTM)
- (7) Institute of Electrical and Electronics Engineers (IEEE)
- (8) National Electrical Code (NEC)
- (9) Uniform Building Code (UBC)
- (10) Uniform Mechanical Code (UMC)
- (11) American Society for Testing Materials (ASTM) Manufacturer's instruction manuals and test recommendations for the particular equipment
- (12) OSHA STANDARDS
- (13) EM 385 1-1 Published 2008 and all subsequent updates during contract period of performance.

- (14) State and Local Codes and Ordinances
- (15) All Department of Navy, Marine Corps and/or Station mandated regulations applicable
- (16) Installation Design Guidelines
- (17) Base Exterior Architectural Plan Materials and performance of all work shall be subject to the direction and approval of the Installation's Facilities Management Division.

Since concession spaces age and become worn over time, facility renovations and/or decor upgrades may become necessary and MR/MCCS's agreement to contract extension periods may be conditional upon the Contractor's agreement to perform appropriate and necessary facility upgrades. When exercise of a contract extension is conditional upon such renovation, Contractor shall submit plans for proposed renovations to the Contracting Officer at least ninety (90) days prior to the expiration date of the contract. Renovation plans must provide projected costs (to be borne by the Contractor) and a time table establishing the specific dates the proposed renovation will be accomplished. Upon review and approval of renovation plans, the contracting officer will issue a notice to proceed with construction.

Upon completion of any improvements or alterations, they shall be inspected, and if appropriate, approved by the Contracting Officer and/or installation designated engineering and safety officers.

"Wage, Hour, Safety and Work Requirements in Contracts and Subcontracts. Within 14 days after award of the contract, the Contractor or subcontractor shall insert in any subcontracts the clauses entitled Construction Wage Rate Requirements (formerly known as Davis-Bacon Act), Contract Work Hours and Safety Standards Act-Overtime Compensation, Apprentices and Trainees, Payrolls and Basic Records, Compliance with Copeland Act Requirements, Withholding of Funds, Subcontracts (Labor Standards), Contract Termination-Debarment, Disputes Concerning Labor Standards, Compliance with Construction Wage Rate Requirements and Related Act Regulations, and Certification of Eligibility, and such other clauses as the Contracting Officer may, by appropriate instructions, require, and also a clause requiring subcontractors to include these clauses in any lower tier subcontracts. The Prime Contractor shall be responsible for compliance by any subcontractor or lower tier subcontractor with all the contract clauses cited in this paragraph.

Within 14 days after award of the contract, the Contractor shall deliver to the Contracting Officer a completed Statement and Acknowledgment Form (Government Services Administration (GSA) SF 1413) for each subcontract, including the subcontractor's signed and dated acknowledgment that the clauses set forth in paragraph (a) of this clause have been included in the subcontract. Within 14 days after the award of any subsequently awarded subcontract the Contractor shall deliver to the Contracting Officer an updated completed SF 1413 for such additional subcontract."

B. *Example of Provisions Relating to Operations*

"Wages. This Contract is subject to Executive Order 13658, the regulations issued by the Secretary of Labor in 29 CFR Part 10 pursuant to the Executive Order, and specifically to all the provisions set forth in Appendix A to 29 CFR Part 10. The Contractor shall pay workers, while performing in the United States, and performing on, or in connection with, this contract, the applicable minimum wage per the Executive Order. Accordingly, Appendix A is hereby incorporated by reference and has the same force and effect as if set forth in full in this Contract. The full text of the final rule, to include the regulations and clause "Establishing a Minimum Wage for Contractors" at 29 CFR Part 10. The Contractor is responsible for subcontractor compliance with the requirements of this clause and may be held liable for unpaid wages due subcontractor workers. The Contractor shall include this clause, including this paragraph, in all subcontracts, regardless of dollar value, that are subject to Service Contract Labor Standards statute (formerly known as the Service Contract Act) or the Wage Rate Requirements (Construction) statute (formerly known as the Davis Bacon Act), and are to be performed in whole or in part in the United States."

"Operating Hours. Concession operations, at a minimum, shall operate during the following hours of operation unless otherwise stated in the Site delivery order or modification:(1) Operate 7-days a week (2) Be open from 1030 thru 2100 hours.(3) Be open for business on all holidays.

Contractor may extend operating days/hours upon request of the Contracting Officer at such time a significant influx of customers and demand for service warrant such extended hours. Each facility will be open for business at least fifteen (15) minutes before the posted opening, and will remain open at least (15) minutes past the posted closing. The term "open for business" means ready to serve the customer. Activities such as preparing cash registers and sales forms will be completed prior to opening. Facilities will be open for business at all times during scheduled operating hours. Hours of operation will generally conform to those located within or nearby Marine Corps Exchange (MCX) retail activities. Hours or days of operation may be temporarily changed by two weeks written notice from the local COR for special occasions or circumstances. If the MCX activity is open on a holiday, the concession may also be requested to be open during the holiday hours. If the nearby MCX activity is closed on a holiday, the concession may also choose to remain closed. If the concession is located within the MCX facility that is closed for a holiday, without separate access, the concession must also be closed. However, hours of operation for facilities not located near MCX activities are fixed and may only be changed by written modification to the contract. Contractor agrees to extend operating days/hours for a short and specific period of time, upon request of the local COR, by written letter, at such time a significant influx of customers and demand for service warrant such extended hours. If permanent changes in hours are required, the Contractor should submit a written request accompanied by justification to the Contracting Officer with local and HQ COR approval and concurrence for review and contract modification."

"Pricing. Where there is a commercial establishment of the same name as the concession operated within the local market area, defined as within a fifty (50) mile radius of the concession site, the menu assortment offered under this contract shall be the same assortment as offered in the commercial establishment of the same name in the local market area, unless otherwise agreed by the Contracting Officer. Pricing offered under this contract shall also be at or below the prices, by item, charged at the commercial establishment of the same name in the local market area. Where there is more than one (1) commercial establishment bearing the same name within the local market area (off-installation), the nearest commercial establishment shall be used for purposes of determining acceptable assortment and pricing. Commercial establishments, as used in this menu provision, do not include restaurants or units operated in parks, airports, stadiums, universities, or other similar non-traditional venues.

Where there is not a commercial establishment of the same name as the concession operated within the local market area, the products to be provided, portions to be served, and prices to be charged are fixed in accordance with the Products List and Price Schedule as established by the Contractor and set forth in Section J (or the Site delivery order or modification) and as approved by the Contracting Officer, and are the prices to be charged to the patron during the contract period of performance. Proposed menu changes. Once established under this contract, proposed changes to either assortment or pricing must be in compliance with the provisions under subparagraph a. above and are subject to Contracting Officer approval, as provided below. Unless consistent with changes made at the nearest commercial establishment used for determining acceptable assortment and pricing, proposed changes to the menu assortment or prices must be submitted in writing to the COR at least thirty (30) days prior to the planned implementation of the menu change.

Commercial establishment of the same name operated in local market area. In most cases, the Contractor proposed menu changes will be allowed and approval may be assumed if the requested change to assortment or pricing comports with the requirements in subparagraph a. above and the MR or MCCS contracting officer does not otherwise advise the Contractor within fifteen (15) days after Contractor's submission that its proposed change is being disallowed in accordance with subparagraph (b) immediately below. The Contractor shall coordinate its implementation of menu changes with the COR and may make the proposed menu changes without further notice from the Contracting Officer. The Contracting Officer, however, reserves the right to disallow such proposed menu changes if deemed objectionable. In such event, the contracting officer will so advise the Contractor within fifteen (15) days after receipt of the Contractor's menu change request, that its request is disallowed. Such right to disallow any proposed menu change will not be exercised haphazardly and approval will not be unreasonably withheld. Where no commercial establishments of the same name exist in the local market area, Contractor requested changes will be reviewed and if approved, a written modification to this

contract will be prepared and approved by the contracting officer before the Contractor may implement such menu changes to either prices or assortments. For these menu change requests, the Contractor shall submit appropriate documentation to justify the requested changes.”

“Formulas and recipes. Contractor shall prepare or compound ingredients and mixes, and shall product the finished products in accordance with formulas or recipes which are customary and standard for Contractor. As applicable, menu portions shall be of the same proportion as served in other establishments of the same name within the local market area.”

“Promotions. National or regional promotions, limited time offerings, and/or discounted prices advertised by the Contractor in the local market area, shall generally also be offered by the Contractor. Notwithstanding the foregoing, MR and MCCS acknowledge that the Contractor may be prohibited from mandating participation by its Franchisees in certain national or regional promotions, limited time offerors, and/or discounted pricing. In such case, the Contractor shall make a good faith effort to encourage Franchisee participation in such national or regional promotions, limited time offerings, and/or advertised discounted pricing.”

“Menu Labeling. MR and MCCS support the Department of Navy’s objective to provide wholesome, nutritious, well balanced meals and to motivate military personnel and their families towards making healthier food choices, fitness habits and lifestyles. Accordingly, per the Patient Protection and Affordable Care Act of 2010, and effective 1 December 2015, Contractors operating concepts where there are twenty (20) or more locations offering the same brand or concept, shall list the calorie content of the concept’s standard menu items on restaurant menus and menu boards to allow patrons to make informed choices. In addition, the Contractor is to provide in writing, the other nutrient information of its standard menu items – total calories, fat, saturated fat, cholesterol, sodium, total carbohydrates, sugars, fiber and total protein – to concession patrons upon request at the point of sale. The requirement to post the caloric content of menu items does not apply to menu items offered for periods of less than six (6) months, including limited time offers. Further, in addition to establishments where there are not twenty (20) similar concepts operated, exempt establishments include carts, kiosks, trucks, temporary sites or other operations with contracts of short duration, generally less than six (6) months.”

“Health Examinations. Contractor personnel must meet the health standards prescribed by the Tri-Service Food Code (NAVMED P-5010-1) which is available at <http://www.med.navy.mil/sites/nmcphc/program-and-policy-support/food-sanitation-and-safety/pages/default.aspx> > chapter 2 > sections 2-11 through 2-18.

Persons having communicable diseases will not work in performance of this contract. If required by installation medical services, contractor personnel will undergo a pre-employment physical examination and submit to ensure compliance with the Tri-Service Food Code. The examining medical officer will furnish a written notification indicating medical acceptance or non-acceptance. Examinations of contractor personnel may be required before returning to work after an illness. Special examinations will be made at the discretion of the doctor of installation medical services. Health certificates, as approved or issued by the installation medical service, will be kept current and on file in the concession readily available for inspection by MCCS authorities and/or installation medical services.”

“Sanitation Training. Per the Tri-Service Food Code and SECNAVINST 4061.1, all concession employees are required to complete appropriate sanitation training, either conducted by a representative of the Navy’s Preventative Medicine Unit or by other equivalent, competency based training programs. Contractor’s designated “persons-in-charge” must also complete an 18-hour food service sanitation course for food service managers. Acceptable substitutes that meet the Department of Navy’s sanitation requirements include ServSafe(R) Food Safety Program for Managers, National Registry for Food Safety Professionals, Learn 2 Serve Food Safety Managers Training Course, or other State, County or City Food Managers Certification programs. Sanitation training must be conducted by qualified food service sanitation instructors. Copies of employee training certificates shall be maintained at the concession site by the Contractor’s designated person-in-charge and Contractor shall provide a copy of each certificate to the COR.

The COR may provide additional details regarding sanitation training requirements after specific to the concession site.

Contractor personnel are prohibited from smoking, eating and drinking in the work areas. Eating and drinking will be confined to designated employee break areas only. Contractor personnel must adhere to the current Installation Smoking Policies which identifies the designated smoking areas. The Contractor employees must also adhere to SECNAV INSTRUCTION 5100.13E, NAVY AND MARINE CORPS TOBACCO POLICY, specifically section 6.3.(6), which requires that "the distance from building entry/egress which tobacco users must maintain must be at least 50 feet from any building entrance". The local COR will provide the Contractor with the current Smoking Policies and any updates as they are issued.

MCCS may perform surveillance to verify Contractor and Contractor's employees' compliance with the contract terms and to detect theft funds or property. Such surveillance may include the use of electronic equipment. Contractor will inform employees that such surveillance may be conducted and that individuals implicated in criminal activity may be prosecuted in Federal courts. The Contractor is liable and will pay MCCS for losses under this contract detected by surveillance. In the event of losses detected by surveillance, the Contractor will be liable for liquidated damages and related administrative costs under this contract computed as may be determined by Contracting Officer."

"Drug Detection. Pursuant to Marine Corps policy applicable to both Government and Contractor personnel, measures will be taken to prevent the introduction and/or use of illegal drugs and/or related paraphernalia into or on Government work areas. In furtherance of the Drug Control Program, unannounced periodic inspections of the following nature may be conducted by installation security authorities:

- Routine inspection of Contractor occupied work spaces.
- Random inspections of vehicles on entry or exit, with drug detection dog teams as available.
- Random inspections of personal possessions on entry or exit from the installation.
- When there is probable cause to believe that a Contractor employee on board a Marine Corps installation has been engaged in use, possession or distribution of drugs, the installation authorities may detain said employee until the employee can be removed from the installation, or can be released to the local authorities having jurisdiction.
- Distribution of illegal drugs and/or drug paraphernalia by Contractor employees while on military vessel/installation may lead to possible withdrawal or downgrading of security clearance, and/or referral for prosecution by appropriate law enforcement authorities.
- The Contractor is responsible for the conduct of employees performing work under this contract and is, therefore, responsible to assure that employees are notified of these provisions prior to assignment.
- The removal of Contractor personnel from a government installation as a result of the drug offenses shall not be cause for excusable delay, nor shall such action be deemed a basis for an equitable adjustment to price, delivery or other provisions of this contract.

"Prohibited Activities. The Contractor will not, in or about the premises of the military installation, engage in or permit gambling or the use of any device which savors gambling (such as punch cards or slot machines), engage in loan operations, or sell merchandise or services on credit unless otherwise provided in this contract. Contractor assumes responsibility for all deferred charges. Contractor will take no actions counter to the purpose of the contract or which have the effect of diverting sales from the concession activity to Contractor's commercial business activities."

## VII. CASINO RETAIL LEASING

### A. *Gaming Authority's Licensure Requirements*

1. Generally, the casino owner or third-party casino operator must obtain a privileged license from the local gaming authority in order to operate the casino. The licensee is subject to all applicable gaming laws and regulations, and accordingly so are the licensee's leasing transactions at the casino. Landlord-licensees are typically very careful not to jeopardize their privileged license, so they will ensure prospective tenants will not cause any regulatory issues.

The concessionaire will likely be required to disclose all of its principals, officers, directors, members, managers, partners, any person or entity having executive, directorial, or supervisory authority of the tenant, and any person or entity with a material relationship with the tenant or who may exercise significant influence over the tenant.

The Landlord will normally want the right to terminate the lease if the landlord-tenant relationship established under the lease jeopardizes the Landlord's license, or if the gaming authority requires the tenant to obtain a license but the tenant fails to do so.

2. Prudent concessionaires should attempt to include a landlord representation stating that the Landlord is authorized to operate the casino, no other approvals, permits or filings on the part of the Landlord are required in connection with the execution of the lease, and that the Landlord is not aware of any circumstances that may endanger the validity of the Landlord's privileged license.
3. Concessionaires, themselves, may need to be licensed as a "non-gaming vendor" in order to operate their business within the casino. If applicable, the lease should be made expressly contingent on the tenant successfully obtaining this license.
4. Licensure requirements can be particularly problematic for all parties where a franchisor takes over a tenant's premises and business operations at some point during the term, because the franchisor likely never made any of the disclosures required of the tenant at the outset of the lease.

### B. *Hours of Operation vs. Liquor License Requirements (Restaurants)*

Many casinos are open 24 hours per day, and concessionaires operating in such casinos may be required to stay open at times during which the sale of alcohol is prohibited under applicable liquor license rules. For this reason, a provision should be added to relevant leases stating that notwithstanding the hours of operation set forth in the lease, the concessionaire's sale of alcohol shall be in accordance with and governed by applicable liquor law.

### C. *Signage*

1. Concessionaires should ideally have signage rights at casino entrances, directory pylons, map kiosks, and may even require directional signage leading patrons to the premises in some instances (casino floors can be disorienting for many patrons).
2. If certain signage designs are required under a concessionaire's franchise agreement, then such designs should be expressly addressed in the lease, otherwise there is risk that the designs will be deemed to conflict with the Landlord's décor and will therefore be prohibited.



D. *Casino Modifications / Visibility / Access*

1. Landlords frequently modify the casino floor area, layout, and décor in connection with renovations, new attractions, new games, nightclubs, and new retail space. Concessionaires should expect that the Landlord will accordingly have a broad right to make such modifications under the lease.

The concessionaires should attempt to ensure that any modifications made by the Landlord will not materially interfere with the concessionaire's business or materially and adversely affect the visibility of, and access to, the concessionaire's premises.

The concessionaire may wish to establish a restricted area in front of the premises in which the Landlord is prohibited from placing any games, kiosks, or other installations.

The concessionaire may attempt to require the Landlord to maintain a walkway for ingress/egress and with an unobstructed sight line connecting the premises with either a central area on the casino floor or a casino entrance, depending on where the premises is located within the casino